

**EAST COAST RAILWAY**

Office of the Principal Chief Commercial Manager  
Rail Sadan, North Block, Chandrasekharpur, Bhubaneswar-751017

**ZONAL COMMERCIAL CIRCULAR**

**No.01(C) of 2023  
(COACHING)**



**No.CCM/100/ chg. Circular /Pt- XI/23**

**Dated: 03.01.2023**

To

All SM`s/CI`s/CBSR`s/CRS`s/CPSR`s/CTI-in-Charge of Divn./CTI Squad-in Charge/CTI station /Clerk- in- Charge & YTSKs over East Coast Railway.

**Sub:** Provision of Satellite stations for collection of refund amount on surrendering of PRS original ticket cancelled through 139 or through IRCTC website.

**Ref:** East Central Railway Letter No. ECR/CRM/RC/PRS ticket/22 dated 01.06.2022

**Commercial Circular No.01 of 2023 received from Rly.Board is reproduced below.**

In reference to ECR letter mentioned above, Ministry of Railways have decided to delegate the power to Principal Chief Commercial Managers of Zonal Railways to decide earmarking of nearby PRS locations as satellite PRS locations within the arena of 50 Kms from stations where either PRS counter or satellite PRS locations are not available at present, only for the purpose of collection of refund amount for the PRS counter tickets cancelled through 139 or through IRCTC website.

**Authority:-**Railway Board letter No. TC-II/2003/2021/Refund on upgraded passengers. dated 03.01.2023.

  
(P.K. Samal)

**Dy. Chief Commercial Manager (PS.)  
For Principal Chief Commercial Manager**

**Copy to:**

**PCCM:**SER/SECR/NR/NFR/ER/SR/SCR/WR/NER/CR/SWR/NCR/NWR/WCR/ECR/KR **PCOM** ECoR/S ER/ER/SECR/NR/NFR/SR/SCR/WR/NER/CR/SWR/NCR/NWR/WCR/ECR/KRSDGM/PFA&CAO/PCE/P CSTE/PCMD/PCEE/PCME/PCOS/PCPO/CAO(Con)/**CPRO** of ECoR, Member/RCT/BBS,Chairman /RRB/ BBS, Dy.CVO(T)/BBS, **DRMs:**WAT/KUR/SBP.**SrDCMs:**WAT/KUR/SBP **SrDOMs:**WAT/KUR /SBP., Dy.CCO /ECoR /BBS CCO, SER /Kolkata, FACAO (T), Dy.FA&CAO (T)/ BBS, Dy.FA&CAO (T)/ GRC, Dock in charge CPT Rly. Kolkata, VSKP Port / Paradeep Port / Haldia port, CGM/CONCOR, IISCO house, 50, Jawaharlal Nehru Road, Kolkata, ED/CRIS, Chanakyapuri/ New Delhi-110021, GGM /IRCTC /Kolkata, CRM/IRCTC/BBS. GM/RITES/BBS& GM(IT) /RITES, Gurgaon, MD/CRIS, New Delhi.

  
(P.K. Samal)

**Dy. Chief Commercial Manager (PS.)  
For Principal Chief Commercial Manager**