



**EAST COAST RAILWAY
(VIGILANCE DEPARTMENT)**

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To,
**All PHODs,
East Coast Railway,
Bhubaneswar.**

**Sub: System Improvement on Goods and Service tenders through
GeM.**

During a Preventive Check of Service tender Contract through GeM, it has come to notice that the document provided by L1 bidder for eligibility was found false/ forged. It is seen that the documents of the said bidder was not verified by the tender committee and consignee during / after awarding the tender contract. On further investigation it has come to notice that there are no clear guidelines available for the same during the service contract made through GeM.

Thus, following system improvements are proposed to avoid re-occurrence of such incidences in future :

1. PCMM is requested to devise appropriate guidelines for verification of genuineness of the credentials/documents uploaded by tenderers in Goods and Service Contract through GeM.
2. The guidelines of GCC for Services and notarized affidavit-based system of credential verification vide Railway Board's letter no. 2017/ Trans/01/ Policy; dated 08.02.2018 may be incorporated in all service tenders floated through GeM. As per the provisions of affidavit clauses, stringent actions can be taken against the firm including 'Banning of Business' in entire IR in the cases where false/ forged documents are submitted by the bidder.
3. For all Service and works & Goods contracts, if the affidavit-based system of credential verification is not followed and physical verification of genuineness of the credential documents is not done by TC / Tender accepting authority during finalization of tenders, the executive departments should verify the credential documents of the awarded firms after finalization of tenders.


**(Sanjaya Mahapatra)
General Manager(Vig.)**

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