

पूर्वतट रेलवे  
EAST COAST RAILWAY  
(सतर्कता विभाग)/(Vigilance Branch)



महाप्रबंधक का कार्यालय (सतर्कता),  
रेल सदन, चन्द्रशेखरपुर, भुवनेश्वर-17  
Office of the General Manager (Vig)

No. GM/V-2/ECOR/Tfc/Cancer Quota/BKB/22/ 854

Date: 25.03.2022


To  
The CCM (PM),  
East Coast Railway,  
Bhubaneswar.

Sub: System improvement for allotment of berths against cancer patient quota and to his/her Escort.

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During a preventive check at PRS/BBS, while checking the special cancellation tickets register it was found that a ticket bearing PNR No. 646-2773807 of date 22.01.2022, with journey date 23.01.2022 had been specially cancelled due to party refused to take the ticket due to allotment of berths in separate coach (one for Cancer patient & the other for her Escort). On further check, from the Special Cancellation data of the said ticket from Traffic Accounts Office, it was found that berth No. B/1-25 & B/2-70 was allotted to the escort and the cancer patient.

Hence, it is requested, that CRIS may be advised to make necessary change in software so that the berth allotted to the cancer patient and the escort should be adjacent berths or at least in same coach.

  
(M R Acharya)  
DY CVO(T)  
For GM (Vig)/ECOR/BBS