



Confidential
पूर्वतट रेलवे
EAST COAST RAILWAY
(सतर्कता विभाग)
VIGILANCE DEPARTMENT

महाप्रबंधक (सतर्कता) का कार्यालय
प्रथमतल, रेलसदन, चंद्रशेखरपुर, भुवनेश्वर -751017
Office of the General Manager (Vig)
1st Floor, Rail Sadan,
Chandrasekharpur, Bhubaneswar- 751017.

No: ECoR/V-3/S&T/PC/242/20/ 832

Dt. 25.03.2022

To,
The Divisional Railway Manager,
KUR, WAT & SBP,
East Coast Railway.


Sub: Proper training to enquiry clerk for operation of IPIS system.

Integrated Passenger Information Systems (IPIS) are installed at many stations of East Coast Railway. This system consists of LED based train indication boards, coach guidance boards, auto announcement systems etc. This system gives train information and coach position to the passengers.

During a vigilance check at CHE station of Waltair division, it was found that the on duty enquiry clerk is not aware of feeding data to the IPIS system. The IPIS system without data display on LED based boards could not serve its purpose of installation. This is also wastage of public money.

In view of the above it is requested to ensure proper training to the staff deputed at enquiry counters at the time of installation, where the control console for feeding train information data to the IPIS LED boards is available.

Compliance to the above may be send to this office for record.


Sanjaya Mahapatra,
Sr. Deputy General Manager,
East Coast Railway,
Bhubaneswar.

Copy to: PCSTE/ECoR for kind information.
PCCM/ECoR for kind information.

PCSTE
25/3/22