

FUNCTIONING OF RTI CELL

PG Cell of Zonal Headquarters also deals with RTI matters which came in to force w.e.f. 2005. The new RTI law empowers Indian citizen to acquire information from a Public Authority, thus making the government and its functionaries more accountable and responsible. The Act has now been in operation for over thirteen years with the objective to empower the citizens, promote transparency and accountability in the working of the Government, contain corruption, and make our democracy work for the people in real sense. It goes without saying that an informed citizen is better equipped to keep necessary vigil on the instruments of governance and make the government more accountable to the governed. The Act is a big step towards making the citizens informed about the activities of the Government. Use of RTI by the citizens and system building by the government and its instrumentalities facilitating disclosure of information-suo motto and on demand-has the potential to bring about the paradigm shift in the relationship between the citizens and the government and its instrumentalities.

In East Coast Railway, RTI application from citizens are received by this cell and after receipt, same are registered in the RTI register book. This register number is maintained for all future correspondences. After registration RTI applications are up-loaded in web-site RTI Online and forwarded to the concerned units through RTI Online for providing information to the citizen directly by registered/speed post or in person within the specific time limit.

In addition to above, any citizen of India can submit their RTI application/Appeal online through rtionline.gov.in.

If the application is not satisfied with the information provided to him/her, he/she may prefer an appeal to the 1st. Appellate Authority of that Department to decide the matter further. After the case is decided by the concerned Appellate Authority, necessary decisions are communicated to the Appellant within the specific time limit as laid down under the provision of the Act.

For the smooth functioning of RTI Cell at Zonal level, Dy. General Manager is designated as the nodal Central Public Information Officer (CPIO) and to assist him, Asst. Secy. (Public Grievance) is designated as Asst. Public Information Officer of this Zone. To make the working easier each Department is having one PIO, and APIO each. Each Department is having one Appellate Authority.

In Divisional level, Addl. Divisional Railway Managers are designated as Appellate Authority, Sr. Divl. Commercial Managers/Sr. Divl. Personnel Officers act as the Public Information Officer of the Divisions.

The names, addresses and Phone Numbers of the concerned authority: