

## **Mission**

East Coast Railway shall forever strive to provide safe, cost-effective, customer-friendly, reliable rail transport service through extensive and effective use of information technology.

## **Objectives**

- To develop quality infrastructure within its geographical jurisdiction.
- To connect people and places through its fledgling network.
- To ensure safety, security & punctuality in all its train operations.
- To improve & augment passenger & rail user amenities all over its territory.
- To increase productivity with the aid of information technology.
- To optimize the utilization of resources judiciously and efficiently.