

EAST COAST RAILWAY

Office of the
Principal Chief Commercial Manager
1st Floor, Rail Sadan
C.S.Pur, Bhubaneswar-17
Date:23.03.2021

Commercial Circular No.114(G)/2021

Sub:Re-booking / diversion of traffic – force majeure.

A copy of Railway Board's letter No.TCR/1078/2010/13/3118145 dated 22.03.2021 regarding "Re-booking / diversion of traffic – force majeure" is enclosed herewith for information and necessary action.

All concerned to note and act accordingly.

Authority: Railway Board's letter No.TCR/1078/2010/13/3118145 dated 22.03.2021

Encl: As above (01 Page).


(Anil Kumar S)

Dy. Chief Commercial Manager(FS)

No. PCCM/Re-booking/Diversion/Policy/Pt.I

Date:23.03.2021

All Station Managers/ Goods Supervisors/Commercial Supervisors /Siding Clerks / Booking Clerk in Charges / Weigh Bridge Clerks / Clerk in Charges / City Booking Agencies / Out Agencies.

Copy for information and necessary action to the:-

COM: ECoR/SER/SECR/NR/NFR/ER/SR/SCR/WR/NER/CR/SWR/NCR/NWR/WCR/ECR/KRly.. **SDGM/E** CoR/BBS, **Chairman/RCT/BBS**, **Dy.CVO/ECoR/BBS**, **Dy.COM(FOIS)/ECoR/BBS**, **PO/RCT/BBS**, **CAO(FOIS)/NDLS**, **Audit officer/BBS**. Rates Section /CCM/ECoR/BBS -10 sets
DRM: KUR,WAT,SBP/ECoR, **Sr.DOM**- KUR,WAT,SBP/ECoR, **CAO(FOIS)**, CRIS/NDLS, **Sr.DCM** :KUR,WAT/SBP/ECoR. **Dy.CCO(Claims)/E.Co.Rly**, **FA & CAO:E.Co.Rly**, **FA & CAO(T)/ECoR/BBS**
Traffic Manager: VZP, Paradeep Port Trust / Paradeep.


(Anil Kumar S)

Dy. Chief Commercial Manager(FS)

02 pages

①

भारत सरकार GOVERNMENT OF INDIA
रेल मंत्रालय MINISTRY OF RAILWAYS
(रेलवे बोर्ड RAILWAY BOARD)

No.TCR/1078/2010/13/3118145

Dated :22.03.2021

Principal Chief Commercial Manager
&
Principal Chief Operations Manager
All Indian Railways

Sub : Re-booking/ diversion of traffic – force majeure.

Reference above, it is advised that in terms of Board's letter of even number dated 10.11.2020, the guidelines on subject was reiterated and was advised that in force majeure circumstances when delivery of consignment short of destination is permitted, freight charges for the uncovered journey will not be refunded. It is clarified the condition that freight charges for the uncovered journey will not be refunded was meant for the then situation of agitation in Punjab. In conditions otherwise, the contention of Board's letter No.TCR/1078/1998/8 dated 18.01.2002 Rates Instruction No. 7 of 2002 and Correction Slip No. 24 of the IRCM Volume II, Para No. 1873 (a) holds good.

This issues in consultation with Traffic Transportation and Claims Dte., of Ministry of Railways.

(This disposed of Western Railway's letter No.C.133/4/Vol.III dated 11th February, 2021.)


(Mahender Singh)
Deputy Director (Rates)II
Railway Board
Mahender.0066@gov.in
Phone No.: 011-230 47374