



पूर्व तट रेलवे/EAST COAST RAILWAY

मुख्य कार्मिक अधिकारी का कार्यालय/  
Office of the Chief Personnel Officer  
रेल सदन, द्वितीय तल, भुवनेश्वर- 751 017  
Rail Sadan, IInd Floor, Bhubaneswar-751 017

स्थापना क्रमांक/ Estt. Srl. No. 51/2016

पूतरे/कार्मिक/आर/ ECoR/ Pers/R/Misc.

दिनांक/Date: 17.05.2016

सेवा मे,

सभी प्रमुख विभागाध्यक्षों/समन्वयक विभागाध्यक्षों, पू त रे/भुवनेश्वर  
मं.रे.प्र/व.मं.का.अधिकारी/मं.का.अधिकारी-खोरधारोड,वालातेरू, संबलपुर,  
मु:कारखाना प्रबंधक/कारखाना कार्मिक अधिकारी- मंचेश्वर, अतिरिक्त रजिस्ट्रार/रेल दावा अधिकरण,  
व.का अधिकारी(नि)/भुवनेश्वर  
महा सचिव/इकोर श्र. कां., महा सचिव/इकोर श्र. यू.,  
महा सचिव/एआई ओ बी सी आर ई ए, महा सचिव/ ए आई एस सी एस टी आर ई ए

Staff having public interface to be in proper uniform at their work place.

विषय/ Sub:

पूतरे के विषय क्रमांक/ECoR's Subject Serial No.MIS-2/2016

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उपर्युक्त विषय पर बोर्ड पत्र सं 2010/TG-V/26/17 दिनांक 02.02.2016 की प्रतिलिपि सूचना, मार्गदर्शन एवं आवश्यक कार्रवाई हेतु अग्रेषित है।

A copy of the Board's letter No. 2010/TG-V/26/17 dated 02.02.2016 on the above quoted subject is forwarded herewith for information, guidance and necessary action.

संलग्न/Encl: यथोक्त/As above,

(M. Ganga Bhavani)  
Dy. Chief Personnel Officer(IR&W)  
कृते मुख्य कार्मिक अधिकारी  
For Chief Personnel Officer

प्रतिलिपि प्रेषित/Copy to : महाप्रबंधक के सचिव/पूर्व तट रेलवे, भुवनेश्वर

- 1) मुकाधि/मुकाधि(प्रशा.), उप म.प्र, अध्यक्ष(रेलवे भर्ती प्रकोष्ठ)
- 2) उप मुख्य प्रबंधक(सू.प्रौ), उप मुकाधि(औ.सं.एवं कल्याण), वकाधि(इंजी.)
- 3) वकाधि(मुख्या.), वकाधि(स्टाफ), वकाधि(राज. एवं न्याया.)मुकाधि के निजी सचिव/सहा.कार्मिक अधि.(मुख्या.-1),सहा.कार्मिक अधि.(कल्याण)

RB-243  
क्र.सं./Sl.No.....  
दिनांक/Date... 3/2/16  
आक्षेप/Initial.....

Job  
4/2/16

GOVERNMENT OF INDIA  
MINISTRY OF RAILWAYS  
(RAILWAY BOARD)

AGM  
All PWDs  
All DRMs

*[Signature]*

NO.2010/FG-V/26/17

New Delhi, dated 02 -02-2016

General Managers  
(All Zonal Railways)

Urgent  
Jm  
4/2

SP  
2/2/16

**Sub: Staff having public interface to be in proper uniform at their work place.**

*[Signature]*  
3/2/16

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It has been brought to the notice of Railway Board that those railway staff having regular duties at places of public interface (Conductors/TTEs in running trains, Hd. TTE/TTE/TCs at stations, reservation supervisors/clerks in the reservation offices, enquiry clerks in enquiry offices, booking supervisors/clerks at booking offices, parcel supervisors/clerks at parcel offices, goods supervisor/clerks at goods sheds, Dy. SS/Commercial on important stations at such stations, etc.) are not generally in the habit of wearing their proper uniforms displaying name badges prominently for easy identification. Further, the ticket checking staff working in squads in plain clothes also do not carry their identity cards to be produced on demand by public. At times, such non-wearing of uniforms leads to a confusion whether the on duty staff with whom the public have to interact are really authorized railway staff at their work places.

*[Signature]*  
3/2/16

Board have taken a serious view of the above matter and desire that all such staff as mentioned above working on your railway may be advised to be in proper uniform with their name badges being displayed prominently for so long as they remain on duty and have to interact with the public. Failure to do so on the part of the staff should be viewed seriously by the divisional and zonal railway administration and should invite strict necessary action as deemed fit against such staff.

The present status of the matter on your railway and the action taken on the same may be advised to Railway Board expeditiously.

*[Signature]*

(S.C. Jethi)  
Additional Member (Commercial)  
Railway Board

Copy to:

- 1. CCMs (all Zonal Railways)
- 2. DRMs (all Divisions of Indian Railways)

*[Handwritten notes]*  
Rd  
4/2/16