Sub: Policy letter on cashless treatment scheme in emergency (CTSE) in empanelled hospitals for retired employees and their dependent family members.

Date: 24.04.2018

Policy letter on cashless treatment scheme in emergency (CTSE) in empanelled hospitals for retired employees and their dependent family members.

A copy of the Board’s letter dated- 22.03.2018 on the above quoted subject is forwarded herewith for information, guidance and necessary action.

Encl: As above,

(M.G.Bhawani)
Dy.Chief Personnel Officer (IR&W)
For Pr. Chief Personnel Officer
Government of India  
Ministry of Railways  
Railway Board  

No. 2014/11/28/1/smart card/ Part A  

The General Managers,  
All Indian Railways,  
GM/CAO/DG  
All Production Units, NAIR & RDSO.  

Sub:- Policy letter on cashless treatment scheme in emergency (CTSE) in empanelled hospitals for retired employees and their dependent family members.  


In partial modification of Board’s above cited letter dt. 24.01.2017 Ministry of Railways with the approval of the competent authority had decided to do away with the condition of depositing advance amount by a CTSE member in Private empanelled Hospitals at time of admission. Further to this it has also been decided that bill generated for the period up to which the emergency is not established or 48 hours (whichever is earlier) will be borne by the Zonal Railways.  

In case emergency is not established then reimbursement made by railways shall not be construed as automatic referral for the purpose of undertaking further treatment in the said private hospital.  

Other terms and conditions issued from time to time will remain the same.  

This issues with the concurrence of the Finance Directorate of the Ministry of Railways.  

\[Signature\]  
(Dr. Gajendra Kumar)  
Principal Executive Director/ Health  
Railway Board.  
New Delhi, Dated 22-03-2018  

No. 2014/H/28/1/smart card/ Part A  
Copy forwarded to:-  
1. Principal CMDs, All India Railways & CMOs/ All Production Units.  
2. FA&CAO, All Indian Railways including PU & RDSO.  
3. CPOs, All Indian Railways including PU & RDSO.  
4. Mr. P. Shenoy, Vice President M/s UTIITSL for making necessary changes in website.  

\[Signature\]  
(Dr. Gajendra Kumar)  
Principal Executive Director/ Health  
Railway Board.  
New Delhi, Dated 22-03-2018  

No. 2014/H/28/1/smart card/ Part A  
Copy forwarded to:-  
1. Principal Director of Audit, All India Railways & Production Units.  
2. The Dy.Comptroller & Auditor General of India (Railways), Room No.224, Rail Bhavan, New Delhi.  

\[Signature\]  
For Financial Commissioner/Railways