

**QUESTION PAPER FOR WRITTEN EXAMINATION ON 07.06.2009 FOR  
SELECTION OF ACM/GR.'B' AGAINST 70% VACANCIES**

Time : 3 hours

Full Marks : 150

Answer all questions

Marks for the questions are indicated against each

- Q.1 Please describe what should be done to comply with provisions of Section 3(3) of Official Languages Act ? 15 marks

Or

Write the full form of the following Railway Organizations 15x1=15 marks

a)IRCTC	b)CRIS	c)IRCA	d)CONCOR
e)RVNL	f)ICF	g)CLW	h)DLW
i)RITES	j)RDSO	k)RLDA	l)IRWO
m)IRWVO	n)NFIR	o)AIRF	-

- Q.2 Write short notes on any **five** of the following : 5x2=10 marks

a)School Pass	b)Leave not due
c)Hours of Employment Regulations(HOER)	d)Revision of punishment imposed on an employee
e)Permanent Negotiating Machinery	f)Finance concurrence
g)Operating Ratio	h)Depreciation Reserve Fund (DRF)
i)Rate of return	j)Disallowance of credit

- Q.3 What do you understand by Passenger Amenities? What steps are being taken to achieve improvements in this area? 25 marks

- Q.4(a) What do you understand by e-ticker? What are the rules applicable to e-tickets? 10 marks

- (b) Why are concessions in fare given to some categories of passengers? Discuss rules regarding concession to Sr. citizens and the rules regarding concession to cancer patients. 15 marks

- Q.5(a) What do you understand by S, P and R Scale of parcel rates? How is it determined as to which of these Scales will be applicable for a train? 15 marks

- (b) What are the reasons for over carriage of parcels? What steps should be taken to prevent such over carriage? 10 marks

- Q.6 Discuss in brief the following 5x5=25 marks

a)Railway Risk Rate	b)e-payment of freight
c)Supercessional RR	d)Rationalized route
e)EOL System of working	-

- Q.7(a) What are the Freight Incentive Schemes presently in force/ Discuss in detail any one of these schemes. 10 marks

- (b) What are the precautions to be exercised during monsoon period in relation to goods traffic to prevent occurrence of claims? 15 marks