

EAST COAST RAILWAY

Question paper for written examination for the selection of ACM Group-B
against 70% quota vacancy

Duration : 03.00 hrs

Date: 31.03.2012

Full marks : 150

Qualifying marks : 90

Answer all questions.

Total pages 7

Marks for the questions are indicated against each.

Note: Answers to the objective type question should not have correction of any type like cutting, overwriting, erasing, scoring off a ticked answer in multiple-choice and ticking another answer & modifying the answer in any way. In case the correction is made, that answer shall not be evaluated at all.

Q.1 (a) Name the documents coming under Section 3(3) of the Official Language Act. 1963, that are to be issued in Hindi - English bilingual form simultaneously. 10 marks

(b) Name the areas of implementation of the official language. 5 marks
What States/Union Territories come under these regions. Give two examples from each region.

OR

(a) Write short notes on any five of the following : (300 words each)

(i) RCT (ii) CRIS (iii) EOL (iv) R3i Policy (v) PFT 5 x 2 = 10 marks

(b) Write full form of the following:

(i) IRWO (ii) IRWWO (iii) CONCOR (iv) RDSO 5 X 1 = 5 marks
(v) RVNL

Q.2. Describe briefly any three of the following : (500 words each)

(i) Excepted articles (ii) Open delivery 3 x 5 = 15 mark
(iii) Said to contain RR (iv) Station to Station Rates
(v) High Profit yielding commodities
(vi) Mis-declaration of goods.

- Q.3 Distinguish between the following: 5 x 2 = 10 marks
- (a) Diversion and Rebooking.
 - (b) Forwarding note and Cash Remittance Note
 - (c) BPT and EFT
 - (d) Model Station and Adarsh Station.
 - (e) Railway's Risk and Owner's Risk
- Q.4 What type of sidings are there on the Indian Railways? Describe one of them in detail explaining how the siding charges are fixed. What do you know about the new Liberalized Siding Rules Policy ? 2+ 4+4 =10 marks
- Q.5. Do you agree that ticketless travelling is on the increase? What steps should be taken by Administration to curb this trend? Describe two such steps in details. 2+4+4=10 marks
- Q.6. (a) What factors are taken into account for opening a Halt Station?
(b) What are "Other Coaching" and "Sundry" earnings? 4+6 = 10 marks
- Q.7 From the point of view of Passenger Amenities, in how many categories have the stations been categorized? Briefly write about A1, C and D categories with minimum and desirable amenities at such stations; as also how to monitor them. 3+7=10 marks.

OR

- Name four stations on ECoR where Electronic In-motion Weigh Bridges have been installed. What is their utility? What are the rules about charging for overloading detected after the RR has been issued? 2+2+6=10 marks.
- Q.8. Write on any two of the following:
- (a) What is an e-ticket ? What are the rules applicable to e-ticket? 5+5=10 marks
 - (b) Rationalized route : Describe in about 300 words.
 - (c) What is e-payment of freight?

- Q.9. Name five important commodities loaded from ECoR, with their Trainload class. 10 marks.
- Q.10. Write short notes on :
(i) Gangavaram Port 5+5=10 marks
(ii) Dhamara Port
- Q.11. Write short notes on any five of the following:
(i) Extra ordinary leave.
(ii) Single Tender
(iii) Capital expenditure 5x2=10 marks
(iv) Bank Guarantee
(v) ROR
(vi) HOER
(vii) Financial propriety
(viii) DCF method
- Q.12. What are the duties of a Commercial Officer at the Passenger/Goods accident site? 10 marks
- Q.13. What are the major penalties under the Disciplinary and Appeal Rules, 1968 ? How is a minor penalty awarded: Write in about 400 words. 2+8=10 marks.
- Q.14. Why are the passenger complaints on the increase on ECoR? What steps you will take to tackle this problem, with a special emphasis on 'Customer Care' 10 marks.

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