

EAST COAST RAILWAY

Office of the Principal Chief Commercial Manager
Rail Sadan, North Block, Chandrasekharpur, Bhubaneswar-751017
ZONAL COMMERCIAL CIRCULAR
No. 03 (C) of 2026
(COACHING)

No.PCCM/100/ chq. Circular /Pt- XI/26

Dated: 16.01.2026.

To

All SM's/CI's/CBSR's/CRS's/CPSR's/CTI-in-Charge of Divn./CTI Squad-in Charge/CTI station /Clerk- in- Charge & YTSKs over East Coast Railway.

Sub: Provision of benefit of 3% while booking unreserved ticket through Railone app.

At present, 3% bonus is provided as cashback for booking of unreserved tickets through R-wallet on Railone app.

2. However, in order to proliferate digital booking, it has been decided to provide the discount of 3% while booking unreserved tickets through all digital payment modes on Railone app. This provision shall be applicable for booking unreserved tickets and making digital payments on Railone app except through R-wallet.

3. In case of booking of unreserved ticket through R-wallet on Railone app, the existing system of providing 3% bonus as cashback shall continue.

4. The proposal of 3% discount, as mentioned above, shall be in force during the period 14.01.2026 to 14.07.2026. CRIS shall furnish the feedback of this proposal in the month of May for further examination.

5. This issues with the concurrence of Finance Directorate of Ministry of Railway.

Authority:- Railway Board letter No.2025/TG-I/Bonus dated 06.01.2026.


(Rajagopal)

Dy. Chief Commercial Manager (PS)
For Principal Chief Commercial Manager

Copy to:

PCCM:ECOR, PCOM ECoR,SDGM/PFA&CAO/PCE/PCSTE/PCMD/PCEE/PCME/PCOS/PCPO /CAO(Con)/CPRO of ECoR, Member/RCT/BBS, Chairman/RRB/BBS, Dy.CVO(T)/BBS, **DRMs:WAT/KUR/SBP. SrDCMs:WAT/KUR/SBP SrDOMs:WAT/KUR /SBP.** Dy.CCO /ECoR /BBS CCO, FACAO(T), Dy.FA&CAO (T)/ BBS, VSKP Port/Paradeep Port, ED/CRIS, Chanakyapuri/New Delhi-110021, GGM /IRCTC /Kolkata, CRM/IRCTC/BBS. GM/RITES/BBS& GM(IT) /RITES, New Delhi.


(Rajagopal)

Dy. Chief Commercial Manager (PS)
For Principal Chief Commercial Manager