

EAST COAST RAILWAY
Office of the Principal Chief Commercial Manager
Rail Sadan, North Block, Chandrasekharapur, Bhubaneswar-751017
ZONAL COMMERCIAL CIRCULAR
No. 02. (C) of 2025
(COACHING)

No.PCCM/100/ chg. Circular /Pt- XI/26

Dated: 15.01.2026.

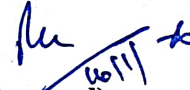
To
All SM's/CI's/CBSR's/CRS's/CPSR's/CTI-in-Charge of Divn./CTI Squad-in Charge/CTI station /Clerk- in- Charge & YTSKs over East Coast Railway.

Sub: Incorporation of UDID for BLIND Disability in Divyangjan Application.

Please find enclosed a copy of Railway Board's letter under above reference regarding incorporation of UDID for BLIND Disability in Divyangjan application. Necessary instructions may be issued accordingly.

Authority:- Railway Board's letter No.2020/TG-I/01/PWDe dated 09.01.2025.

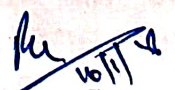
Encl: As above (03 pages).


(Rajagopal)

Dy. Chief Commercial Manager (PS)
For Principal Chief Commercial Manager

Copy to:

PCCM: ECoR, **PCOM** ECoR, SDGM/PFA&CAO/PCE/PCSTE/PCMD/PCEE/PCME/PCOS/PCPO /CAO(Con)/CPRO of ECoR, Member/RCT/BBS, Chairman/RRB/BBS, Dy.CVO(T)/BBS, **ORMs:** WAT/KUR/SBP. **SrDCMs:** WAT/KUR/SBP **SrDOMs:** WAT/KUR /SBP. Dy.CCO /ECoR /BBS CCO, FACAO(T), Dy.FA&CAO (T)/ BBS, VSKP Port/Paradeep Port, ED/CRIS, Chanakyapuri/New Delhi-110021, GGM /IRCTC /Kolkata, CRM/IRCTC/BBS. GM/RITES/BBS& GM(IT) /RITES, New Delhi.


(Rajagopal)

Dy. Chief Commercial Manager (PS)
For Principal Chief Commercial Manager



GOVERNMENT OF INDIA (भारत सरकार)
MINISTRY OF RAILWAYS (रेल मंत्रालय)
RAILWAY BOARD (रेलवे बोर्ड)



International Year
of Cooperatives
2025
Cooperatives Build
a Better World

No. 2020/TG-I/01/PwD

New Delhi, dated 09.01.2026

**Principal Chief Commercial Managers,
All zonal railways.**

Sub: Incorporation of UDID for BLIND Disability in Divyangjan Application.

Please find enclosed a copy of CRIS' letter dated 05.01.2026 regarding acceptance of UDID card while applying online for Railway photo ID card issued to Persons with Disabilities (PwD). It is stated in the said reference that the Divyangjan website has been successfully released in the production environment on 29.12.2025, incorporating the UDID-based workflow for BLIND category applicants through secure API-based integration which enables authenticated, real-time verification of disability credentials through APIs, reduces manual intervention and aligns Indian Railways' concession process with the national UDID ecosystem.

2. The detailed list of changes implemented in the Divyangjan application is enclosed along with the CRIS' reference.

3. Further, it is specifically clarified that no physical submission of UDID card or supporting medical documents is required for BLIND category applicants opting for the UDID option. The entire process is designed as an end-to-end digital workflow, with online validation and verification through the UDID database. This aspect may be explicitly brought to the notice of all concerned, so that uniform understanding and implementation is ensured, and no physical document submission is insisted upon at any stage.

4. Application processing staff of Railways need to ensure that data entered by applicant in website is in accordance with UDID data which can be viewed on clicking UDID view button.

5. Also, as photo upload is not allowed to applicant, it needs to be ensured that photo taken from UDID is displayed properly on Rly concession card by clicking on Card View button.

6. Necessary instructions may be issued to all concerned accordingly.

Digitally signed by
SANJAY MANOCHA

Date: 09-01-2026
09:59:29

(Sanjay Manocha)

Director Passenger Marketing-II

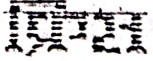
Railway Board

Ph. No.:011-23047367

Email id: manocha.421sanjay@gov.in

4th Floor, Room No: 415-A

Rail Bhawan, Raisina Road, NewDelhi-110001



रेलवे सूचना प्रणाली केन्द्र

(रेल मंत्रालय भारत सरकार का संगठन)

CRIS

CENTRE FOR RAILWAY INFORMATION SYSTEMS
(An Organisation of the Ministry of Railways, Govt. of India)

No. CRIS/HQ/PRJT/186/2024-PRS

Dated: 05.01.2025

Director/Passenger Marketing-II
Railway Board
Ministry of Railways
Rail Bhawan
New Delhi

Sub: Compliance report on incorporation of UDID for BLIND disability in Divyangjan application.

Ref: Railway Board letter No. 2020/TG-I/01/PwD dated 17.09.2025

With reference to Railway Board's letter cited above, approving the incorporation of Unique Disability ID (UDID) for BLIND disability in the Divyangjan application along with the proposed application changes and signing of the Memorandum of Understanding (MoU), it is submitted as under:

1. The Divyangjan website has been successfully released in the production environment on 29.12.2025 (night), incorporating the UDID-based workflow for BLIND category applicants, strictly in accordance with the approval conveyed by Railway Board.
2. The implementation has been carried out in compliance with the following:
 - o Railway Board letter dated 17.09.2025, approving the proposed changes;
 - o Commercial Circular No. 01 of 2025 dated 22.01.2025 governing Divyangjan concessions;
 - o MoU signed on 09.12.2025 between the Department of Empowerment of Persons with Disabilities (DEPwD) and Indian Railways for sharing of UDID data through secure API-based integration.
3. The UDID integration enables authenticated, real-time verification of disability credentials through APIs, reduces manual intervention, and aligns Indian Railways' concession process with the national UDID ecosystem.
4. The detailed list of changes implemented in the Divyangjan application is enclosed as Annexure-I for information and record
5. It is specifically clarified that no physical submission of UDID card or supporting medical documents is required for BLIND category applicants opting for the UDID option. The entire process is designed as an end-to-end digital workflow, with online validation and verification through the UDID database. This aspect may be explicitly brought to the notice of all Zonal Railways and Divisions, so that uniform understanding and implementation is ensured, and no physical document submission is insisted upon at any stage.

6. Application processing staff of Rlys need to ensure that data entered by applicant in website is in accordance with UDID data which can be viewed on clicking UDID view button.
7. Also, as photo upload is not allowed to applicant, it needs to be ensured that photo taken from UDID is displayed properly on Rly concession card by clicking on Card View button.
8. Railway Board is requested to circulate the enclosed Annexure-I along with the clarification at Para 4 ,5 and 6 to all concerned Zonal Railways and Divisions handling online Divyangjan ID card processing, for information and necessary compliance.

This is submitted for kind information.

Encl: Annexure-I.

Digitally signed by
Suneeti Goel
Date: 05-01-2026
10:34:26

(Suneeti Goel सुनीति गोयल)
General Manager/PRS

चाणक्यपुरी, नयी-दिल्ली-110021

CHANAKYAPURI, NEW DELHI-110021

टेलीफोन/TELEPHONE : 24104525, 24106717 फॅक्स/FAX : 91-11-26877893

(I) Application form changes

S.No	Application form changes
1	Selection option of UDID/Rly Certificate will be given to applicant with BLIND disability
2	On selection of UDID option, input of 16-digit udid number will be made mandatory and this number will be validated with UDID database and data available with UDID(as listed above) will be fetched and populated in Divyangjan application. Further editing of the data fetched from UDID will not be allowed.
3	As verification of certificate will be through API, the processing division for BLIND applicants selecting the UDID option will be the Railway division in which the residential address of the applicant is coming under (for non-UDID applicants, application is processed by division under which rly concession certificate issuing hospital is falling under).
4	In consequence of pt 3, hospital name, doctor name and doctor registration number will not be captured in the application form of Divyangjan website for BLIND disability applicants who are selecting the UDID option.
5	Exceptions will be made for UDID applicants in uploading of mandatory proof documents including photo. Only DOB proof will be required to be uploaded by BLIND category applicants using the UDID feature.

(II) Rly Processing form changes

1	Data such as hospital name, doctor name and doctor registration number will not be available to Railway processing authority for verification in case of UDID
2	Address proof and photo-id proof mandatory documents will not be available to Railway processing authority in case of UDID
3	Level-2 processing by Railway concession/medical certificate verifier will be omitted and Level-1 divisional user will directly forward the application to Level-3 card issuer for issue of Divyangjan ID card by card issuing authority

(III) Divyangjan ID card changes

1	Name of certificate issuing hospital and doctor will have the tag "As per UDID" for UDID applicants in self printed ID card
2	UDID number will replace doctor registration number in ID card for UDID based applicants
3	Foot Note in ID card : UDID and ID proof documents are mandatory along with Divyangjan ID card during journey