

पूर्व तट रेलवे / EAST COAST RAILWAY

Office of the
Pr. Chief Commercial Manager
1st Floor, North Block, Rail Sadan
Bhubaneswar – 751017

Commercial Circular No.328(GC)/Parcel/2025

Date: 21.10.2025

Sub: Restriction on Parcel Booking and Handling at Udhana(UDN) and Surat (ST) Station during Deepawali and Chhath Festival Rush.

Ref: CCM(FM)/Western Railway 's letter No.T421/14/1/30517 dated.21.10.2025

Enclosed please find herewith a copy the CCM(FM)/Western Railway 's letter No. T421/14/1/30517 dated.21.10.2025 regarding "Restriction on Parcel Booking and Handling at Udhana(UDN) and Surat (ST) Station during Deepawali and Chhath Festival Rush" which is self-explanatory for information and necessary action at your end.

All concerned to note and act accordingly.

Authority: CCM(FM)/Western Railway 's letter No.T421/14/1/30517 dated.21.10.2025

Encls: As above (02pages)

(G.R.Nayak)
Asst. Commercial Manager (FS)
(For Pr.Chief Commercial Manager)

No.CCM/432 /Parcel & Luggage/2019

Dt. 21.10.2025

Copy to:-

All SMs/Goods Supervisors/ Comml. Supervisors/Siding clerks/Booking Clerk in charges/Parcel Clerk/ weigh Bridge clerks/City Booking Agencies.

Copy for information and necessary action to the:-

PCOM, PFA, CFTM,SDGM,FA & CAO(T),Chairman/RCT, Dy. CVO(T), DY CCO, Dy COM(FOIS),PO/RCT, Audit Officer/ECOR/BBS. Rates Section/CCM/ECOR/BBS, DRM/KUR, WAT & SBP/ECOR, Sr. DOM/KUR, WAT, SBP/ECOR, Sr. DCM/KUR, WAT,SBP/ECOR, Traffic Manager/Visakhapatnam Port trust (VZP), Paradeep Port Trust/PRDP.

(G.R.Nayak)
Asst. Commercial Manager (FS)
(For Pr.Chief Commercial Manager)



पश्चिम रेलवे
Western Railway

Headquarter Office,
Churchgate,
Mumbai-20

No. T421/14/1/30517

Date: -21.10.2025

Principal Chief Commercial Manager

Central Railway- Mumbai CSMT
West Central Railway- Jabalpur
North Central Railway- Prayagraj
Southern Railway- Chennai
South Western Railway- Hubballi
North Frontier Railway- Guwahati
South Central Railway- Secunderabad
Konkan Railway Corporation- Navi Mumbai

Northern Railway- Baroda House- NDLS
South Eastern Railway-Kolkata
South East Central Railway- Bilaspur
East Coast Railway- Bhubneshwar
East Central Railway -Hajipur
North Eastern Railway – Gorakhpur
Eastern Railway- Kolkata

Sub:- Restriction on Parcel Booking and Handling at Udhana (UDN) and Surat (ST) Station During Deepawali and Chhath Festival Rush.

Ref:- (i) This office letter of even No. dated 13-10-2025.
(ii) Sr. DCM-MMCT's letter No WR-MMCT0COMM(CLGN)/8/2025 (683127) dated 21-10-2025.

In continuation to this office letter under reference (i) regarding operational measures during the ensuing Deepawali and Chhath festival period, it has been reviewed and decided by the competent authority to temporarily suspend all departmental parcel-related activities at UDN and Surat station to ensure effective safety, security, and crowd management.

In addition to the earlier instructions, it has now been further decided to extend the restrictions to include lease traffic (both outward and inward loading/unloading) at specific stations and for the following dates, as mentioned below:

Station	Date		Restriction
	From	To	
Udhana (UDN)	22-10-2025	26-10-2025	Lease outward & inward
Surat (ST)	22-10-2025	25-10-2025	Lease outward & inward

The previously communicated restrictions on Railway parcel bookings will continue to remain in force up to the stipulated period as mentioned above.

However, personal luggage of passengers shall continue to be permitted as per the existing norms in passenger coaches. Likewise, booking of registered newspapers and magazines



will also be allowed in accordance with the prevailing commercial rules and procedures. These measures have been necessitated purely on account of the anticipated heavy passenger rush and congestion during the festival period and are aimed at ensuring smooth operational management, passenger convenience, and overall safety at UDN and Surat stations.

Please issue necessary instructions to all staff concerned to ensure strict compliance.

Chief Commercial Manager (FM)

Copy to:

CPTM- Western Railway –CCG : for kind information please

Sr. DCMs – MMCT/BRC/RTM/ADI/RJT/BVP- For information and necessary action.

Director (FM) -Railway Board-for kind information please

C/- Dy.CAO(TA)AII-CCG: for information please

Station	Date	Restriction
Surat (ST)	23-10-2023	Less outward & inward
Udhana (UDN)	23-10-2023	Less outward & inward