

EAST COAST RAILWAY

Office of the Principal Chief Commercial Manager
Rail Sadan, North Block, Chandrasekharpur, Bhubaneswar-751017

ZONAL COMMERCIAL CIRCULAR

No. 24/(C) of 2025

(COACHING)

No.PCCM/100/ chg. Circular /Pt. XI/25

Dated: 07.10.2025.

To

All SM's/CI's/CBSR's/CRS's/CPSR's/CTI-in-Charge of Divh./CTI Squad-in Charge/CTI station /Clerk- in- Charge & YTSKs over East Coast Railway.

Sub: Booking of reserved tickets online.

(Commercial Circular no.15 of 2025)

With a view to ensure that the benefits of reservation system reach the common end user and are not misused by unscrupulous elements, it has been decided that with effect from 01.10.2025, during the first 15 minutes of opening of general reservation, reserved general tickets can be booked through the website of Indian Railway Catering and Tourism Corporation (IRCTC)/its app only by Aadhaar authenticated users.

1.1 There shall, however, be no change in the timings of booking of general reserved tickets through computerized PRS counters of Indian Railways at present. There shall also be no change in the timings of restriction of 10 minutes of opening of general reservation during which authorized ticketing agents of Indian Railways shall not be allowed to book opening day reserved ticktes.

2. CRIS & IRCTC shall make necessary modifications in the system accordingly under intimation to all zonal Railways as well as this office.

3. Wide publicity through all possible means shall be given to above modifications for information of general public.

4. Necessary instruction may be issued to all concerned accordingly.

Authority:- Railway Board letter No.2025/TG-I/20/42 dated 15.09.2025.

(Rajagopal)

Dy. Chief Commercial Manager (PS & Catg)
For Principal Chief Commercial Manager

Copy to:

PCCM: ECoR, PCOM ECoR, SDGM/PFA&CAO/PCE/PCSTE/PCMD/PCEE/PCME/PCOS/PCPO /CAO(Con)/CPRO of ECoR, Member/RCT/BBS, Chairman/RRB/BBS, Dy.CVO(T)/BBS, **DRMs: WAT/KUR/SBP. SrDCMs: WAT/KUR/SBP SrPOMs: WAT/KUR /SBP.** Dy.CCO /ECoR /BBS CCO, FACAO(T), Dy.FA&CAO (T)/ BBS, VSKP Port/Paradeep Port, ED/CRIS, Chanakyapuri/New Delhi-110021, GGM /IRCTC /Kolkata, CRM/IRCTC/BBS. GM/RITES/BBS& GM(IT) /RITES, New Delhi.

(Rajagopal)

Dy. Chief Commercial Manager (PS & Catg)
For Principal Chief Commercial Manager