# EAST COAST RAILWAY

Office of the
Principal Chief Commercial Manager
1st Floor, Rail Sadan
C.S.Pur, Bhubaneswar-17

**Commercial Circular No.301(GC)/2025** Date: 26.09.2025

**Sub: Waiver of Demurrage / Wharfage.**
Ref: Corrigendum No.58 of Rates Master Circular/ Demurrage-Wharfge-Waiver/2016/0
(Circulated vide this office Commercial Circular No.202(GC)/2025 dtd.19.06.2025)

A copy of Railway Board's letter No.**TC-I/2022/201/efile/2(3394909) dated 26.09.2025** regarding " **Waiver of Demurrage / Wharfage** " is enclosed herewith for information and necessary action.

All concerned to note and act accordingly.

**Authority:** Railway Board's letter No. TC-I/2022/201/efile/2(3394909) date: 26.09.2025

Encl: As above (01 page).

26.09.2025

(G.R.Nayak)
Asst.Commercial Manager(FS)
For Chief Commercial Manager(FS)

No. PCCM/95/WC/Pt.III Dated 26.09.2025

All Station Managers/ Goods Supervisors/Commercial Supervisors /Siding Clerks / Booking Clerk in Charges / Weigh Bridge Clerks / Clerk in Charges / City Booking Agencies / Out Agencies.

Copy for information and necessary action to the:-

**PCOM**: ECoR/SER/SECR/NR/NFR/ER/SR/SCR/WR/NER/CR/SWR/NCR/NWR/WCR/ECR/KRly..**SDGM**/ ECoR/BBS, **Chairman**/RCT/BBS,**Dy.CVO**/ECoR/BBS, **Dy.COM(FOIS)**/ECoR/BBS, **PO/RCT**/BBS , **CAO(FOIS)**/NDLS,**Audit officer**/BBS. Rates Section /CCM/ECoR/BBS –10 sets
**DRM**: **KUR,WAT,SBP/ECoR**, **Sr.DOM**- KUR,WAT,SBP/ECoR, **CAO(FOIS)**, CRIS/NDLS
**Sr.DCM** :KUR,WAT/SBP/ECoR. **Dy.CCM(Claims)**/E.Co.Rly,Dy.FA&CAO(T)/ECoR/BBS, **PFA** :E.Co.Rly, **FA & CAO(T)**/ECoR/BBS, **Traffic Manager**: VZP, Paradeep Port Trust / Paraddep.

26.09.2025

(G.R.Nayak)
Asst.Commercial Manager(FS)
For Chief Commercial Manager(FS)

**भारत सरकार GOVERNMENT OF INDIA**
**रेल मंत्रालय MINISTRY OF RAILWAYS**
**(रेलवे बोर्ड RAILWAY BOARD)**

No. TC-I/2022/201/efile/2 (3394909) New Delhi, dt.26.09.2025

**General Manager**
All Zonal Railways

**Sub: Waiver of Demurrage/Wharfage**
Ref:Corrigendum No.58 of Rates Master Circular/Demurrage-Wharfage-Waiver/2016/0

Reference has been received from one of the Zonal Railways mentioning about a case where a customer could not apply for waiver of Demurrage through online mode within the prescribed time period due to non enablement of Consignee Code in the System (FOIS).

The matter has been examined in consultation with Finance Dte. Competent authority has decided that if a customer is unable to submit application for waiver through online mode (FBD portal) due to any technical issue in TMS/FOIS (e.g. non enablement of consignee code etc.), in such situation permission may be granted by PCCM/PCOM/DRM for submitting application for waiver in physical form, provided that such physical application has been submitted within the prescribed time period for consideration by the competent authority as per existing Schedule of Power.

These guidelines will be effective from 26.09.2025.

(अतुल कुमार)
संयुक्त निदेशक (दर) I
रेलवे बोर्ड

Copy to:
**PCCM, PCOM, PFA,** all Zonal Railways