EAST COAST RAILWAY

Office of the Principal Chief Commercial Manager
Rail Sadan, North Block, Chandrasekharpur, Bhubaneswar-751017

ZONAL COMMERCIAL CIRCULAR
No.10 (C) of 2025
(COACHING)

No.PCCM/100/ chg. Circular /Pt- XI/25 ***Dated: 15.05.2025.***

To

All SM's/CI's/CBSR's/CRS's/CPSR's/CTI-in-Charge of Divn./CTI Squad-in Charge/CTI station /Clerk- in- Charge & YTSKs over East Coast Railway.

Sub: Replacement of Word "Mentally retarded persons who cannot travel without an escort"- Regarding.

Commercial Circular No.06 of 2025 received from Rly. Board is reproduced below.

Please find enclosed a copy of Railway Board instruction regarding Replacement of Word Mentally retarded persons who cannot travel without an escort. Necessary instructions may be issued accordingly.

Authority:- Railway Board letter No. TC-II/2197/2024/Intellectual Disability (E-3483622) dated 09.05.2025.

Encl: As above (03 pages).

(Rajagopal)
Dy. Chief Commercial Manager (PS)
For Principal Chief Commercial Manager

Copy to:
PCCM:ECoR, **PCOM** ECoR,SDGM/PFA&CAO/PCE/PCSTE/PCMD/PCEE/PCME/PCOS/PCPO/CAO(Con)/CPRO of ECoR, Member/RCT/BBS, Chairman/RRB/BBS, Dy.CVO(T)/BBS, **DRMs**:WAT/KUR/SBP. **SrDCMs**:WAT/KUR/SBP **SrDOMs**:WAT/KUR /SBP. Dy.CCO /ECoR /BBS CCO, FACAO(T), Dy.FA&CAO (T)/ BBS, VSKP Port/Paradeep Port, ED/CRIS, Chanakyapuri/New Delhi-110021, GGM /IRCTC /Kolkata, CRM/IRCTC/BBS. GM/RITES/BBS& GM(IT) /RITES, New Delhi.

(Rajagopal)
Dy. Chief Commercial Manager (PS)
For Principal Chief Commercial Manager

भारत सरकार / GOVERNMENT OF INDIA
रेल मंत्रालय / MINISTRY OF RAILWAYS
रेलवे बोर्ड / RAILWAY BOARD

International Year 2025 of Cooperatives
Cooperatives Build a Better World

COMMERCIAL CIRCULAR NO. 06 OF 2025

No. TC-II/2197/2024/Intellectual Disability (E- 3483622) New Delhi, dt.09.05.2025

The Principal Chief Commercial Managers,
All Zonal Railway

Chairman & Managing Director,
CRIS, Chanakyapuri, New Delhi.

CMD/IRCTC/New Delhi.

SUB: Replacement of Word "Mentally retarded persons who cannot travel without an escort"

REF: 1. IRCA Coaching Tariff No. 26 of Part 1 Vol II.
2. Commercial Circular No. 04 of 2018 dated 12.01.2018.
3. Commercial Circular No. 01 of 2025 dated 22.01.2025.

*****

In continuation of above, Ministry of Railways have now decided to replace the word **"Mentally Retarded Persons who cannot travel without an escort"** as under:

EXISTING WORD	TO BE REPLACED BY
Mentally Retarded Persons who cannot travel without an escort	**Persons with Intellectual Disability who cannot travel without an escort**

2. The above shall be implemented with effect from 01.06.2025.

3. The revised proforma for the concession certificate is enclosed herewith. The certificate already issued in the old proforma before 01.06.2025 shall remain valid till the expiry of the validity period.

4. There shall be no change in Railway Concession Certificate for "Blindness" as issued vide Commercial Circular No, 01 of 2025.

5. There shall be no change in other terms and conditions.

6. Necessary changes shall also be ensured in Railway Divyangjan ID Cards, online/offline application forms for such purpose etc.

7. CRIS, IRCTC & Zonal Railways may update the revised proforma on their website.

8. Zonal Railways may print the revised proforma and make available at all locations/stations to avoid inconvenience. Necessary instructions shall be issued to the all concerned.

9. Wide publicity shall be given and updated information shall be ensured at website/stations etc.

Rohit

(Rohit Kumar)
Joint Director Passenger Marketing
Railway Board

International Year of Cooperatives 2025
Cooperatives Build a Better World

COMMERCIAL CIRCULAR NO. 06 OF 2025

No. TC-II/2197/2024/ Intellectual Disability (E- 3483622) New Delhi, dt 09.05.2025

Copy forwarded for information & necessary action to:

1. CRB & CEO, M(O&BD), Railway Board for information.
2. EDPG/MR, OSD/MR, JDPG/MOSR(S), office of MOSR(R) for information.
3. PED(Vig), PED(A), EDF(C), EDIP, DPM-II of Railway Board.
4. CMD, Centre for Railway Information System (CRIS), Chanakyapuri, near National Rail Museum, New Delhi for necessary Software changes.
5. CMD, IRCTC, 11th Floor, Statesmans House, B-148, Barakhambha Road, New Delhi-110 001.
6. MD/KRCL, Navi Mumbai.
7. PCCM/Northern Railway/New Delhi for arrangement of issue of correction slips to Coaching Tariff.
8. Secretary/Ministry of Social Justice and Empowerment for information.

(Rohit Kumar)
Joint Director Passenger Marketing
Railway Board

*****

Annexure

Concession Certificate for three categories of Persons with Disabilities (Divyangjan)

Concession certificate form for Orthopaedically Handicapped / Paraplegic (person/patients) who cannot travel without an escort /Persons with intellectual Disability who cannot travel without an escort/Person with Hearing and Speech impairment totally (Both afflictions together in the same person)

Paste passport size Photograph Duly signed and Stamped by the Issuing Doctor

This is to certify that Km/Shri/Smt. _____ whose particulars are furnished below is a bonafide:

- ORTHOPAEDICALLY HANDICAPPED / PARAPLEGIC (PERSON/ PATIENTS), WHO CANNOT TRAVEL WITHOUT THE ASSISTANCE OF AN ESCORT
- PERSONS WITH INTELLECTUAL DISABILITY WHO CANNOT TRAVEL WITHOUT AN ESCORT
- PERSON WITH HEARING AND SPEECH IMPAIRMENT TOTALLY (BOTH AFFLICTIONS TOGETHER IN THE SAME PERSON)*

Particulars:

a) Address: _____

b) Father's/Husband's Name: _____

c) Age: _____

d) Sex: _____

e) Nature of Handicap: (To be written by doctor whether the disability is temporary or permanent): _____

f) Signature or thumb impression of the person seeking concession (not necessary for those with both hands missing or non-functional): _____

_____

(Signature of Government Doctor)

Place: _____

Date: _____

_____

Clear seal of Government Hospital

_____

Seal containing full name and Registration Number of the Doctor

***Strike out where not applicable.**

1) The certificate should be issued only to those ORTHOPAEDICALLY HANDICAPPED/ PARPLEGIC (PERSON/PATIENTS) WHO CANNOT TRAVEL WITHOUT THE ASSISTANCE OF AN ESCORT or PERSONS WITH INTELLECTUAL DISABILITY WHO CANNOT TRAVEL WITHOUT AN ESCORT or PERSON WITH HEARING AND SPEECH IMPAIRMENT TOTALLY (BOTH AFFLICTIONS TOGETHER IN THE SAME PERSON). The photo must be signed and stamped in such a way that doctor's signature and stamp appears partly on the photo and partly on the certificate.

2) For PERSONS WITH INTELLECTUAL DISABILITY WHO CANNOT TRAVEL WITHOUT AN ESCORT /PERSON WITH HEARING AND SPEECH IMPAIRMENT TOTALLY (BOTH AFFLICTIONS TOGETHER IN THE SAME PERSON), the certificate will be valid for five years from the date of issue. For temporary disability in the case of Orthopaedically/Paraplegic persons, the certificate will be valid for 5 years and in case of permanent disability, the certificate will remain valid for (i) five years, in case of persons upto the age of 25 years, (ii) ten years, in case of persons in the age group of 26 to 35 years and (iii) in case of persons above the age of 35 years, the certificate will remain valid for whole life of the concerned persons. After expiry of the period of validity of the certificate, the person is required to obtain a fresh certificate.

3) Photocopy of this certificate is accepted for the purpose of grant of concession across the counter. The original certificate will have to be produced for inspection at the time of purchase of concessional ticket and during the journey, if demanded.

4) No alternation in the form is permitted. **This form could be uploaded alongwith other required document on https://divyangjanid.indianrail.gov.in/ for issuance of Divyangjan ID card, for booking of e-tickets also.**