EAST COAST RAILWAY

Office of the Principal Chief Commercial Manager
Rail Sadan, North Block, Chandrasekharpur, Bhubaneswar-751017

ZONAL COMMERCIAL CIRCULAR
No.50(C) of 2024
(COACHING)

No.PCCM/100/ chg. Circular /Pt- XI/24 ***Dated: 20.08.2024***

To

All SM's/CI's/CBSR's/CRS's/CPSR's/CTI-in-Charge of Divn./CTI Squad-in Charge/CTI station /Clerk- in- Charge & YTSKs over East Coast Railway.

Sub: Review of STBA (Station Ticket Booking Agent) scheme revised vide CC no.15 of 2023.

(Commercial Circular No.04 of 2024

Please find enclosed a copy of Railway Board instruction regarding Review of STBA (Station Ticket Booking Agent) scheme revised vide CC no.15 of 2023.

Authority:-Railway Board letter No. 2018/TG-1/20/P/STBA dated.14.08.2024.

Encl: As above (01 page)

(Rajagopal)
Dy. Chief Commercial Manager (PS & Catg)
For Principal Chief Commercial Manager

Copy to:

PCCM:SER/SECR/NR/NFR/ER/SR/SCR/WR/NER/CR/SWR/NCR/NWR/WCR/ECR/KR **PCOM** ECoR/**S**ER/ER/SECR/NR/NFR/SR/SCR/WR/NER/CR/SWR/NCR/NWR/WCR/ECR/KRSDGM/PFA&CAO/PCE/PCSTE/PCMD/PCEE/PCME/PCOS/PCPO/CAO(Con)/CPRO of ECoR, Member/RCT/BBS,Chairman /RRB/BBS,Dy.CVO(T)/BBS,DGM/BBS **DRMs**:WAT/KUR/SBP. **SrDCMs**:WAT/KUR/SBP **SrDOMs**:WAT/KUR /SBP., Dy.CCO /ECoR /BBS CCO, SER /Kolkata, FACAO (T), Dy.FA&CAO (T)/ BBS, Dy.FA&CAO (T)/ GRC, Dock in charge CPT Rly. Kolkata, VSKP Port / Paradeep Port / Haldia port, CGM/CONCOR, IISCO house, 50, Jwaharlal Nehru Road, Kolkata, ED/CRIS, Chanakyapuri/ New Delhi-110021, GGM /IRCTC /Kolkata, CRM/IRCTC/BBS. GM/RITES/BBS& GM(IT) /RITES, Gurgaon, MD/CRIS, New Delhi.

(Rajagopal)
Dy. Chief Commercial Manager (PS & Catg)
For Principal Chief Commercial Manager

2018/TG-I/20/P/STBA/e-file

I/3102877/2024

GOVERNMENT OF INDIA (भारत सरकार)
MINISTRY OF RAILWAYS (रेल मंत्रालय)
RAILWAY BOARD (रेलवे बोर्ड)

No. 2018/TG-I/20/P/STBA

New Delhi, dated 14.08.2024

Principal Chief Commercial Mangers,
All zonal Railways.

(Commercial Circular No. 04 of 2024)

Sub: Review of STBA (Station Ticket Booking Agent) scheme revised vide CC no. 15 of 2023.

Ref: Commercial Circulars no. 04 of 2022, 03 of 2023, 15 of 2023 and this office letter of even number dated 16.10.2023.

The scheme to engage STBAs was extended on pilot basis at NSG-4 and SG-3 category stations which is valid till 21.08.2024.

2. Extension of the said pilot scheme is under consideration in Board's office. After careful examination, competent authority has now decided to extend the currency of the scheme for another period of six months i.e. till 21.02.2025.

2.1 Zonal Railways shall make concerted efforts to bring down dependency on STBA and to encourage proliferation of ATVMs and UTSonMOBILE app to bring unreserved ticketing more into the digital ambit.

2.2 Further, feasibility for appointment of JTBS shall also be explored to minimize commission outgo to STBA.

2.3 Zonal Railways may ensure to furnish quarterly feedback on performance of the pilot scheme during this extended currency.

2.4 All other terms and conditions of CC no. 04 of 2022 shall be followed scrupulously.

3. Necessary instructions may be issued to all concerned accordingly for strict compliance.

4. This issues with the concurrence of Finance Directorate of the Ministry of Railways.

Signed by
(Sanjay Manocha)
Director Passenger Marketing-II,
Phone No. 011-23460245
Date: 14-08-2024 17:31:56
E-Mail ID-manocha421.sanjay@gov.in
Room No. 415-A, 4th Floor,
Railway Board.

No. 2018/TG-I/20/P/STBA

New Delhi, dated 14.08.2024

Copy to:

PFA, All Zonal Railways.
Principal Director of Audit, All Zonal Railways.

Signed by
Naresh Chand Jain
For Member Finance, Railway Board.
Date: 14-08-2024 17:36:17