

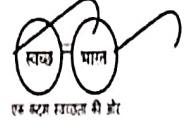
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EAST COAST RAILWAY

Office of the Principal Chief Commercial Manager
Rail Sadan, North Block, Chandrasekharapur, Bhubaneswar-751017

ZONAL COMMERCIAL CIRCULAR

No. 3(C) of 2024
(COACHING)



No.PCCM/100/ chq. Circular /Pt- XI/23

Dated: 30.04.2024

To

All SM's/CT's/CBSR's/CRS's/CPSR's/CTI-in-Charge of Divn./CTI Squad-in Charge/CTI station /Clerk- in- Charge & YTSKs over East Coast Railway.

Sub: Earmarking of reservation quota for persons with disabilities (PWD) in reserved Second Sitting (2S)/ air- conditioned Chair Car (CC).

Commercial Circular No.1A of 2024 received from Rly.Board is reproduced below.

(Corrigendum to CC No.01 of 2024)

Please find enclosed a copy of Railway Board instruction regarding Addendum to: Earmarking of reservation quota for persons with disabilities (PWD) in reserved Second Sitting (2S)/ air- conditioned Chair Car (CC).

Authority:- Railway Board letter No. 2023/TG-1/11/02 dated 06.03.2024.

Encl: As above (02 pages)

(Signature)
(Rajagopal)

**Dy. Chief Commercial Manager (PS)
For Principal Chief Commercial Manager**

Copy to:

PCCM: SER/SECR/NR/NFR/ER/SR/SCR/WR/NER/CR/SWR/NCR/NWR/WCR/ECR/KR
PCOM ECoR/SER/ER/SECR/NR/NFR/SR/SCR/WR/NER/CR/SWR/NCR/NWR/WCR/ECR/KRSDGM/PFA&CAO/PCE/PCSTE/PCMD/PCEE/PCME/PCOS/PCPO/CAO(Con)/CPRO of ECoR, Member/RCT/BBS,Chairman /RRB/BBS,Dy.CVO(T)/BBS,**DGM/BBS for necessary Gazette notification / DRMs:**WAT/KUR/SBP. **SrDCMs:**WAT/KUR/SBP **SrDOMs:**WAT/KUR /SBP., Dy.CCO /ECoR /BBS CCO, SER /Kolkata, FACAO (T), Dy.FA&CAO (T)/ BBS, Dy.FA&CAO (T)/ GRC, Dock in charge CPT Rly. Kolkata, VSKP Port / Paradeep Port / Haldia port, CGM/CONCOR, IISCO house, 50, Jawaharlal Nehru Road, Kolkata, ED/CRIS, Chanakyapuri/ New Delhi-110021, GGM /IRCTC /Kolkata, CRM/IRCTC/BBS. GM/RITES/BBS& GM(IT) /RITES, Gurgaon, MD/CRIS, New Delhi.

(Signature)
(Rajagopal)

**Dy. Chief Commercial Manager (PS)
For Principal Chief Commercial Manager**

(Signature)
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GOVERNMENT OF INDIA (भारत सरकार)
MINISTRY OF RAILWAYS (रेल मंत्रालय)
RAILWAY BOARD (रेलवे बोर्ड)

No. 2023/TG-I/11/02

New Delhi, dated 06.03.2024

Principal Chief Commercial Managers, All Zonal Railways.	MD, CRIS, Chanakyapuri, New Delhi
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(Commercial Circular No. 1A of 2024)

(Corrigendum to CC No. 01 of 2024)

S u b : Earmarking of reservation quota for persons with disabilities (PwD) in reserved Second Sitting (2S)/ air-conditioned Chair Car (CC).

Please refer to this office letter of even number dated 29.02.2024 (Commercial Circular no 01 of 2024) on the subject quoted above. In this regard, it is informed that 'Commercial Circular no. 01 of 2024' may be read as 'Commercial Circular no. 1A of 2024'.

Necessary instructions may be issued to all concerned accordingly.

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6/3/24

(Rajini Tete)
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GOVERNMENT OF INDIA (भारत सरकार)
MINISTRY OF RAILWAYS (रेल मंत्रालय)
RAILWAY BOARD (रेलवे बोर्ड)

No. 2023/TG-I/11/02

New Delhi, dated 29.02.2024

Principal Chief Commercial Managers, All Zonal Railways.	MD, CRIS, Channakyapuri, New Delhi
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(Commercial Circular No. 01 of 2024)
(Corrigendum to CC No. 07 of 2023)

Sub : Earmarking of reservation quota for persons with disabilities (PwD) in reserved Second Sitting (2S)/ air-conditioned Chair Car (CC).

Please refer to this office letter of even number dated 31.03.2023 (Commercial Circular no 07 of 2023) wherein it was advised that the following reservation quota should be earmarked for Persons with Disabilities (PwDs) and their attendant in those Mail/Express trains in which PwDs have been allowed to book reserved ticket on concession:-

- i. Four berths in Sleeper class (two lower and two middle).
- ii. Two berths in 3AC (one lower and one middle).
- iii. Two berths in 3E class (one lower and one middle) (in those trains in which there is no 3A class and only 3E class coaches have been attached).
- iv. Four berths in SLRD coach of Garib Rath Express trains on full fare. (two lower and two upper)
- v. Two seats in reserved Second Sitting (2S)/ air-conditioned Chair Car (CC) in those trains which have more than two coaches of these classes.

1.1 The matter has been reviewed and it has now been decided that the following reservation quota meant for PwDs should be earmarked for PwDs in all reserved Mail/Express trains including Rajdhani/Shatabdi type trains viz. Rajdhani, Duronto, Vande Bharat, Humsafar, Gatimaan, Special trains on special fare etc. irrespective of the fact whether concessional fare facility is available to PwDs in such trains or not:-

- i. Four berths in Sleeper class (two lower and two middle).
- ii. Four berths in 3E or 3A class (two lower and two middle).
(The class out of these two i.e. 3E/3A in which quota is to be earmarked can be decided by zonal Railway concerned keeping in view the number of coaches of that class available in the train.)
- iii. Four berths in SLRD coach of Garib Rath Express trains.
- iv. Four seats in reserved Second Sitting (2S)/ air-conditioned Chair Car (CC) in those trains which have more than two coaches of these classes (except Vande Bharat Express trains).
- v. Four seats in Vande Bharat express trains.

[Signature]
[Date]

(Specially designed Seat no. 40 in coach no. C1 and C7 in case of 8 car trains and seat no. 40 in coach no. C1 and C14 in case of 16 car trains for PwDs and one seat each adjacent to these specially designed seats for the escorts of PwDs)

1.1.1 Concessional fare facility shall be governed by the extant guidelines issued from time to time.

1.1.2 With a view to avoid misuse of this provision, facility of booking ticket under this quota online will be available only to those PwDs who have been issued unique ID card by the Railways. For booking tickets across the counter, this facility shall be available on production of unique ID card issued by the Railways or the copy of concessional certificate in prescribed proforma as per existing Railway Rules applicable for issuing concessional tickets. This facility will be available only at those reservation counters where concessional ticket booking facility is available.

2 CRIS will make necessary modifications in the software accordingly to ensure verification of unique ID card issued to PwDs by the Railways even in those trains where concessional fare facility is not available. Whenever an eligible PwD as per Railway Rules books a ticket against this quota in a train in which concession is not admissible to him/her, a pop-up message should be displayed informing that concessional fare facility is not available in this train. CRIS shall also ensure that whenever a PwD books a ticket in Vande Bharat express train, he/she should be booked on the specially designed seat no. 40 in coach no. C1/C7/C14, if available and their escort should be booked on the seat adjacent to these specially designed seats earmarked for PwDs. In case both of the specially designed seats earmarked for PwDs in Vande Bharat express trains have been booked by PwDs but one or both of the seats earmarked for their escort are vacant, the vacant seat(s) can be allotted to a PwD.

1.3 Wide publicity about this provision should be given through all available means for information of general public.

2. Necessary instructions may be issued to all concerned accordingly.

Signed by

Sanjay Manocha

(Sanjay Manocha)

Director Passenger Marketing - I

Railway Board

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