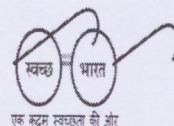


EAST COAST RAILWAY

Office of the Principal Chief Commercial Manager
Rail Sadan, North Block, Chandrasekharpur, Bhubaneswar-751017

ZONAL COMMERCIAL CIRCULAR

No.21 (C) of 2023
(COACHING)



No.PCCM/100/ chg. Circular /Pt- XI/23

Dated: 13.09.2023

To

All SM's/CI's/CBSR's/CRS's/CPSR's/CTI-in-Charge of Divn./CTI Squad-in Charge/CTI station /Clerk- in- Charge & YTSKs over East Coast Railway.

Sub: Booking of coach (es)/trains on Full Tariff Rates (FTR) – Catering Services.

- Ref:** 1. Relevant Provisions of IRCA Coaching Tariff Part 1 (Vol 1)
2. Rly. Board C.C no. 08 of 2018 dated 05.02.2018
3. Rly. Board C.C no. 14 of 2018 (This office C.C no. 25/C of 2018) dated 15.02.2018
4. Rly. Board C.C no. 26 of 2018 dated 07.05.2018
5. Rly. Board C.C no. 28 of 2018 (This office C.C no. 49/C of 2018) dated 16.05.2018
6. Rly. Board C.C no. 36 of 2018 (This office C.C no. 64/C of 2018) dated 05.07.2018
7. Rly. Board C.C no. 01 of 2022 (This office C.C no. 02/C of 2022) dated 11.01.2022
8. Other letters/instructions issued from time to time.

Commercial Circular No.19 of 2023 received from Rly.Board is reproduced below.

In continuation of above instructions, Ministry of Railways has decided that catering facilities in all coaches/trains etc. booked on FTR shall be arranged by IRCTC. Party will book catering facilities in such Special coaches/trains etc. through IRCTC only, except for booking of FTR trains along with Pantry Car.

In case of booking of full train on FTR including a pantry car coach, booking party may either avail the catering facilities through IRCTC or provide the catering facilities using the pantry strictly in terms of the existing instructions of Tourism & Catering directorate issue vide letter No. 2017/TG-III/645/02 Pt-I dated 23/08/2022 (copy enclosed) and other instructions issued from time to time.

Parties booking FTR trains including pantry coaches will be supplied with such pantries which have flameless cooking facility only. In case of

P.T.O.

non-availability of ICF pantry cars with flameless cooking facility, LHB rakes will be supplied for the FTR train bookings where pantry has been demanded. In case of no availability of flameless pantry, no pantry car will be provided and catering services will be mandatory through IRCTC.

In the FTR booking module, functionality to upload passenger manifest is to be developed by CRIS and IRCTC to ensure uploading it 24 hrs before the scheduled departure. There would be no allotment of VPU/VPH for third party FTR trains booked by private parties.

At originating station of FTR party coaches/trains, Security/Railway staff must make mandatory check for inflammables.

The booking party will ensure that the de-boarding and boarding of passengers is done as per the tour programme submitted by them to ensure platform facility to the passengers.

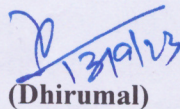
Further, while giving operational feasibility for en-route halts, it shall be ensured that a platform/ siding is available for boarding/deboarding as well as stabling the coach.

Regular drives by IRCTC/Railway officials to check compliance of extant guidelines should be done.

The above instructions would be applicable on all future bookings including the bookings where the journey is yet to commence.

Necessary action may be taken in this regard.

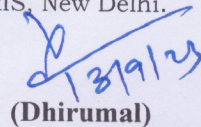
Authority:- Railway Board letter No. TC-II/2033/2006/Policy2 dated 07.09.2023.


(Dhirumal)

Dy. Chief Commercial Manager (PM.)
For Principal Chief Commercial Manager

Copy to:

PCCM: SER/SECR/NR/NFR/ER/SR/SCR/WR/NER/CR/SWR/NCR/NWR/WCR/ECR/KR **PCOM** ECoR/S ER/ER/SECR/NR/NFR/SR/SCR/WR/NER/CR/SWR/NCR/NWR/WCR/ECR/KRSDGM/PFA&CAO/PCE/P CSTE/PCMD/PCEE/PCME/PCOS/PCPO/CAO(Con)/**CPRO** of ECoR, Member/RCT/BBS, Chairman /RRB/ BBS, Dy.CVO(T)/BBS, **DRMs:** WAT/KUR/SBP. **SrDCMs:** WAT/KUR/SBP **SrDOMs:** WAT/KUR /SBP., Dy.CCO /ECoR /BBS CCO, SER /Kolkata, FACAO (T), Dy.FA&CAO (T)/ BBS, Dy.FA&CAO (T)/ GRC, Dock in charge CPT Rly. Kolkata, VSKP Port / Paradeep Port / Haldia port, CGM/CONCOR, IISCO house, 50, Jawaharlal Nehru Road, Kolkata, ED/CRIS, Chanakyapuri/ New Delhi-110021, GGM /IRCTC /Kolkata, CRM/IRCTC/BBS. GM/RITES/BBS& GM(IT) /RITES, Gurgaon, MD/CRIS, New Delhi.


(Dhirumal)

Dy. Chief Commercial Manager (PM.)
For Principal Chief Commercial Manager

off