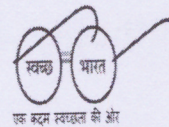


EAST COAST RAILWAY

Office of the Principal Chief Commercial Manager
Rail Sadan, North Block, Chandrasekharpur, Bhubaneswar-751017

ZONAL COMMERCIAL CIRCULAR

**No.18(C) of 2023
(COACHING)**



No.CCM/100/ chg. Circular /Pt- XI/23

Dated: 23.08.2023

To

All SM's/CI's/CBSR's/CRS's/CPSR's/CTI-in-Charge of Divn./CTI Squad-in Charge/CTI station /Clerk- in- Charge & YTSKs over East Coast Railway.

Sub: Review of STBA (Station Ticket Booking Agent) scheme.

Ref: Commercial Circular No. 04 of 2022 (This office C.C no. 07 of 2022) and 03 of 2023 (This office C.C no. 04 of 2023)

Commercial Circular No.15 of 2023 received from Rly.Board is reproduced below.

Presently, STBAs can be engaged at NSG-4 and SG-3 category stations on pilot basis till 21.08.2023.

2. Extension of the said pilot scheme is under consideration in Board's office. After careful examination, Competent Authority have now decided to extend the currency of the scheme for another period of one year i.e. till 21.08.2024

2.1 Zonal Railways shall make concerted efforts to bring down dependency on STBA and to encourage proliferation of ATVMs and UTSONMOBILE app to bring unreserved ticketing more into the digital ambit.

2.2 Further, feasibility for appointment of JTBS shall also be explored to minimize commission outgo to STBAs.

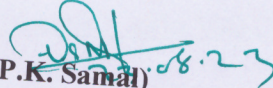
2.3 Zonal Railways may ensure to furnish quarterly feedback on performance of the pilot scheme during this extended currency.

2.4 All other terms and conditions of CC no. 04 of 2022 (This office C.C no. 07 of 2022) shall be followed scrupulously.

3. Necessary instructions may be issued to all concerned accordingly for strict compliance.

4. This issues with the concurrence of Finance Directorate of the Ministry of Railways.

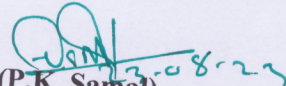
Authority:-Railway Board letter No. 2018/TG-I/20/P/STBA date 18.08.2023.


(P.K. Samal)

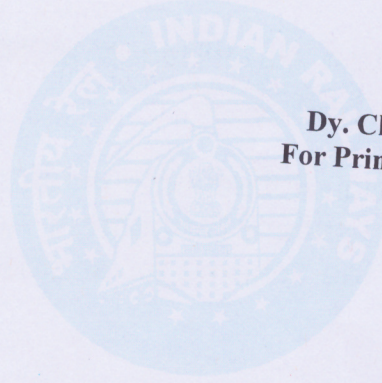
Dy. Chief Commercial Manager (PS.)
For Principal Chief Commercial Manager

Copy to:

PCCM:SER/SECR/NR/NFR/ER/SR/SCR/WR/NER/CR/SWR/NCR/NWR/WCR/ECR/KR **PCOM** ECoR/S
ER/ER/SECR/NR/NFR/SR/SCR/WR/NER/CR/SWR/NCR/NWR/WCR/ECR/KRSDGM/PFA&CAO/PCE/P
CSTE/PCMD/PCEE/PCME/PCOS/PCPO/CAO(Con)/**CPRO** of ECoR, Member/RCT/BBS,Chairman /RRB/
BBS, Dy.CVO(T)/BBS, **DRMs:**WAT/KUR/SBP.**SrDCMs:**WAT/KUR/SBP **SrDOMs:**WAT/KUR /SBP., Dy.CCO
/ECoR /BBS CCO, SER /Kolkata, FACAO (T), Dy.FA&CAO (T)/ BBS, Dy.FA&CAO (T)/ GRC, Dock in
charge CPT Rly. Kolkata, VSKP Port / Paradeep Port / Haldia port, CGM/CONCOR, IISCO house, 50,
Jawaharlal Nehru Road, Kolkata, ED/CRIS, Chanakyapuri/ New Delhi-110021, GGM /IRCTC /Kolkata,
CRM/IRCTC/BBS. GM/RITES/BBS& GM(IT) /RITES, Gurgaon, MD/CRIS, New Delhi.


(P.K. Samal)

Dy. Chief Commercial Manager (PS.)
For Principal Chief Commercial Manager



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