

EAST COAST RAILWAY

Office of the
Principal Chief Commercial Manager
1st Floor, Rail Sadan
C.S.Pur, Bhubaneswar-17
Date: 19.09.2022

Commercial Circular No. 306(G)/2022

Sub: E-Payment / Online payment system – same mode for collection and refund.

Ref: (i) Rates Master Circular/E-payment/2019/0 {Circulated vide this office Commercial Circular No.171(G)/2019 dtd.29.08.2019} and amendments thereto.
(ii) Rates Circular No18 of 2021 {Circulated vide this office Commercial Circular No.160(G)/2021 dtd.30.04.2021}.
(iii) Board's letter No.2020/TC-III/20/01 dated 15.09.2022 {Circulated vide this office Commercial Circular No.299(G)/2022 dtd.15.09.2022}.

A copy of Railway Board's letter No.TC-I/2002/104/SCR/1 (3317550) dated 19.09.2022 regarding "E-Payment / Online payment system – same mode for collection and refund " which is self explanatory for information and necessary action at your end.

All concerned to note and act accordingly.

Authority: Railway Board's letter No. TC-I/2002/104/SCR/1 (3317550) dt.19.09.2022.

Encl: As above (01 Page).



(Anil Kumar S)

Dy. Chief Commercial Manager (FS)

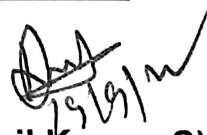
No. PCCM/95/DC/Pt.VI

Date:19.09.2022

All Station Managers/ Goods and Parcel Supervisors/Commercial Supervisors /Siding Clerks / Booking Clerk in Charges / Weigh Bridge Clerks / Clerk in Charges / City Booking Agencies / Out Agencies.

Copy for information and necessary action to the:-

PCOM: ECoR/SER/SECR/NR/NFR/ER/SR/SCR/WR/NER/CR/SWR/NCR/NWR/WCR/ECR/KRly.. **SDGM/E** CoR/BBS, **Chairman/RCT/BBS**, **Dy.CVO/ECoR/BBS**, **Dy.COM(FOIS)/ECoR/BBS**, **PO/RCT/BBS**, **CAO(FOIS)/NDLS,Audit officer/BBS**. Rates Section /CCM/ECoR/BBS –10 sets
DRM: KUR,WAT,SBP/ECoR, **Sr.DOM**- KUR,WAT,SBP/ECoR, **CAO(FOIS)**, CRIS/NDLS, **Sr.DCM** :KUR,WAT/SBP/ECoR. **Dy.CCM(Claims)/E.Co.Rly**, **PFA** :E.Co.Rly, **FA & CAO(T)/ECoR/BBS** **Traffic Manager:** VZP, Paradeep Port Trust / Paradeep.



(Anil Kumar S)

Dy. Chief Commercial Manager (FS)

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भारत सरकार GOVERNMENT OF INDIA
रेल मंत्रालय MINISTRY OF RAILWAYS
(रेलवे बोर्ड RAILWAY BOARD)

New Delhi, dt 19.09.2022

No.TC-I/2002/104/SCR/1(3317550)

Pr. Chief Commercial Manager
All Zonal Railways

Sub: E-Payment/Online payment system – same mode for collection and refund

Ref: (i) Rates Master Circular/E-payment/2019/0 and amendments thereto

(ii) Rates Circular No.18 of 2021

(iii) Board's letter No.2020/TC-III/20/01 dated 15.09.2022

Please refer to Board's letter under reference (iii) detailing modalities for collection of additional freight in case of diversion of rake and also for refund wherever due.

Zonal Railways are advised to follow the same mode for collection of additional freight charges, if any, and refund of freight charges, if due.

To say, if freight charges are collected through electronic payment system, then refund, if due, should be done through electronic payment system in the respective bank account of the customer. Similarly, if freight charges are collected through online payment mode, then refund, if due, should be done through online mode in the respective bank account of customer.


(Anshoo Pandey)
Director, Traffic Commercial(Rates)
Railway Board

Copy to:

PFA/All Zonal Railways

CAO/FOIS, GM(FOIS)/CRIS

SL No. 306(G) /2022
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