

EAST COAST RAILWAY

Office of the
Principal Chief Commercial Manager
1st Floor, Rail Sadan
C.S.Pur, Bhubaneswar-17

Commercial Circular No.362(G)/2020

Date:30.12.2020

Sub: Facilities for uploading signed application for various freight activities on Freight Business Development (FBD) portal.

FOIS has developed Freight Business Development portal wherein the facility for uploading application by customer for various freight activities have been provided.

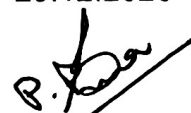
Presently, freight customer has to make an application to Divisional office for various freight activities like stacking permission, diversion, rebooking, short of destination delivery, waiver of demurrage/wharfage, Station to Station Rates etc.. For this purpose, he/she has to visit the Divisional office or send the application by messenger/post.

To ease out the business process, it has been decided that freight customers (registered/non-registered/new customer) may be allowed to upload his/her signed application on the FBD portal itself for various freight activities like stacking permission, diversion, rebooking, short of destination delivery, waiver of demurrage/wharfage, Station to Station Rates etc. System will forward the same to the concerned Sr.DCM or Sr.DOM, as the case may be, on his mail ID. Sr.DCM / Sr.DOM may download the same and will process it further according to the extant guidelines. This will facilitate the customer and make business process hassle free.

This issues in consultation with Traffic Transportation Dte. and with the concurrence of Finance Directorate of Ministry of Railways

All concerned to note and act accordingly.

Authority: Railway Board's letter No.TC-I/2020/101/eRD/Misc dated 29.12.2020 (Rates Circular No.34 of 2020).


(P.P. Sinha)

Asst. Commercial Manager(FS)
For Pr. Chief Commercial Manager

No. CCM/356/Policy/PCC/Pt.IX

Date 30.12.2020

All Station Managers/ Goods Supervisors/Commercial Supervisors /Siding Clerks / Booking Clerk in Charges / Weigh Bridge Clerks / Clerk in Charges / City Booking Agencies / Out Agencies.

Copy for information and necessary action to the:-

COM: ECoR/SER/SECR/NR/NFR/ER/SR/SCR/WR/NER/CR/SWR/NCR/NWR/WCR/ECR/KRly. **SDGM**/ECoR/BBS, **Chairman**/RCT/BBS, **Dy.CVO**/ECoR/BBS, **Dy.COM(FOIS)**/ECoR/BBS, **PO/RCT**/BBS, **CAO(FOIS)**/NDLS, **Audit officer**/BBS. Rates Section /CCM/ECoR/BBS -10 sets **DRM:** KUR,WAT,SBP/ECoR, **Sr.DOM-** KUR,WAT,SBP/ECoR, **CAO(FOIS)**, CRIS/NDLSSr.DCM :KUR,WAT,SBP/ECoR. **Dy.CCM(Claims)**/E.Co.Rly, **FA & CAO:**E.Co.Rly, **FA & CAO(T)**/ECoR/BBS **Traffic Manager:** VZP, Paradeep Port Trust / Paradeep.


(P.P. Sinha)

Asst. Commercial Manager(FS)
For Pr. Chief Commercial Manager