EAST COAST RAILWAY

प्रधान मुख्य कार्मिक अधिकारी का कार्यालय/
Office of the Principal Chief Personnel Officer
रेल सदन, द्वितीय तल, भुवनेश्वर - 751017
Rail Sadan, IInd Floor, Bhubaneswar-751017

स्थापना क्रमांक/ Estt. Srl. No. 87/2020
पूतरे/कार्मिक/आर/ECoR/Pers/R/Pass **Date: 23.07.2020**

सेवा मे,
सभी प्रमुख विभागाध्यक्षों/समन्वयक विभागाध्यक्षों, पू त रे/भुवनेश्वर
मं.रे.प्र/ब.मं.का.अधिकरी/मं.का.अधिकारी-खोरधारोड,बालातेरू, संबलपुर,
मु.कारखाना प्रबंधक/कारखाना कार्मिक अधिकारी- मंचेश्वर, अतिरिक्त रजिस्ट्रार/रेल दावा अधिकरण,
उ.मु.का अधिकारी(नि.)/भुवनेश्वर
महा सचिव/इकोर श्र. कां., महा सचिव/इकोर श्र. यू.,
महा सचिव/एआई ओ बी सी आर ई ए, महा सचिव/ ए आई एस सी एस टी आर ई ए

Sub: Complaints of delay in issuing Post Retirement Complementary Passes (PRCP).

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उपर्युक्त विषय पर रेलवे बोर्ड पत्र सं.- E(W)2020/PS5-2/1 दिनांक 11.06.2020 की प्रतिलिपि सूचना मार्गदर्शन एवं आवश्यक कार्रवाई हेतु अग्रेषित है।

A copy of Railway Board's Lr. No. E(W)2020/PS5-2/1 Dated 11.06.2020 on the above quoted subject is forwarded herewith for information, guidance and necessary action.

Encl: As above,

(R.N.A.Parida)
Chairman RRC & Dy. CPO(IR&W)
***For* Principal Chief Personnel Officer**

प्रतिलिपि प्रेषित/Copy to :

1) महाप्रबंधक के सचिव/पूर्व तट रेलवे, भुवनेश्वर
2) मुकाधि/मुकाधि(प्रशा.), उप म.प्र, अध्यक्ष(रेलवे भर्ती प्रकोष्ठ)
3) उप मुख्य प्रबंधक(सू.प्रौ), उप मुकाधि(औ.सं.एवं कल्याण), वकाधि(इंजी.)
4) वकाधि(स्टाफ), वकाधि(मुख्या. एवं न्याया.)
5) मुकाधि के निजी सचिव/सहा.कार्मिक अधि.(मुख्या.),सहा.कार्मिक अधि.(कल्याण), सहा.कार्मिक अधि.(बिल),

भारत सरकार GOVERNMENT OF INDIA
रेल मंत्रालय MINISTRY OF RAILWAYS
(रेलवे बोर्ड) (RAILWAY BOARD)

No.E(W)2020/PS5-2/1 New Delhi, dated 11 .06.2020

The General Managers (P)
ECOR All Zonal Railways & Production Units.

Sub: Complaints of delay in issuing Post Retirement Complimentary Passes (PRCP).

Representations are being received from retired Railway Servants, Pensioners' Associations, etc. complaining that they are facing difficulties in getting their PRCP on the same day of submission of application, in person. In this context, attention of the Railways & PUs is invited to Board's letter No. E(W)2001/PS5-8/10 dated 14.02.2002 (copy enclosed) containing clear instructions for issue of PRCPs on the same day of submission of application in person and also to extend all possible assistance/cordiality and pleasantary to retired Railway Servants. These instructions are reiterated for strict compliance.

2. All Pass Issuing Authorities under your control may be advised to follow these instructions and facilitate the retired Railway Servants in getting PRCPs without any delay or inconvenience, keeping regard particularly to their old age and health conditions.

V. Muralidharan
(V. Muralidharan)
Dy. Director Estt. (Welfare)-I
Railway Board

Encl: As above.

Issue as Estt S.l.
14.7.2020
Dy. CPO (IR)
ADO-II
Ch. OS (R&L/HG)

RBE No. 23/2002

GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS
(RAILWAY BOARD)

No. E(W)2001PS5-8/10 Rail Bhavan, New Delhi-110001 dt. 14.02.2002

The General Managers,
All Indian Railways &
Production Units.

The OSDs/New Zones.

Sub: Issue of Post-retirement Complimentary Pass - Avoiding inconvenience thereof.

It has come to the notice of Board that retired railway employees face difficulties in getting their post-retirement complimentary passes. The legitimate entitled of Pass is not being issued on their first visit to the Pass Section instead they are made to visit more than one occasion to get their post-retirement passes. It may be appreciated that retired employees come from far away places for pass and it is not desirable to deny the pass for one reason or the other, or to make them waiting for long time.

2. It may be ensured that post-retirement complimentary passes are issued on the same day of submission of application, in person. If any shortfall is noticed on scrutiny of application the same should be got rectified then and there instead of rejecting or returning it. If applications are received by post, the same should be attended to on priority.

3. All subordinate offices should be advised that there should not be any complaints regarding issue of post-retirement passes to retired employees as and when they approach concerned offices and all possible assistance/cordiality and pleasantary be extended to them.

P.N.Kumaran

(P. N. Kumaran)
Dy. Director Estt.(Welfare)
Railway Board