



EAST COAST RAILWAY

EMPLOYEES GRIEVANCE REDRESSAL SYSTEM

ALL EMPLOYEES OF EAST COAST RAILWAY ARE HEREBY ADVISED TO TAKE ADVANTAGE OF THE FACILITY OF **STAFF GRIEVANCE REDRESSAL SYSTEM** BY GENERAL MANAGER / DIVISIONAL RAILWAY MANAGER, WHEN REQUIRED. THE DETAILED TIME TABLE IS AS FOLLOWS:

STAFF GRIEVANCE REDRESSAL AT THE LEVEL OF GENERAL MANAGER

- Every Wednesday at 1000 hrs. Applications may preferably be submitted by 1100 hrs of Tuesday at email address dycpoirecor@gmail.com or Fax - 0674-2300031 or Toll Free Number : 18003457126

STAFF GRIEVANCE REDRESSAL AT THE LEVEL OF	DAY OF GRIEVANCE REDRESSAL
DIVISIONAL RAILWAY MANAGER / KHURDA ROAD	Every Monday 1030 hrs, Applications to be submitted at 1000 hrs of same day.
DIVISIONAL RAILWAY MANAGER / SAMBALPUR	Every Tuesday 1600 hrs to 1700 hrs, Applications to be submitted at 1500 hrs of same day.
DIVISIONAL RAILWAY MANAGER / WALTAIR	Every working day 1530 hrs to 1630 hrs except Wednesday. Applications to be submitted at 1500 hrs of same day.
CHIEF ADMINISTRATIVE OFFICER/CONSTRUCTION	Every working day 1600 hrs to 1700 hrs, Applications to be submitted at 1500 hrs of same day. 5 th of every month is also Grievance Day. If it is a holiday, next working day will be Grievance Day.
CHIEF WORKSHOP MANAGER / MANCHESWAR	Every working day 1700 hrs to 1800 hrs.