

EAST COAST RAILWAY

NOTICE INVITING

"EXPRESSION OF INTEREST"

For Outsourcing of Pathological Investigations for Divisional Railway Hospital, Sambalpur

No. SBP/Med/Outsourcing/Pathology/2016-17

Date: 21.6.2016

For and on behalf of the President of India, Chief Medical Superintendent, East Coast Railway, Sambalpur, P.O.-Khetrajpur, Pin-768003 Dist-SAMBALPUR invites "EXPRESSION OF INTEREST" (EOI) through sealed application from the Diagnostic Centers/Hospitals in SAMBALPUR for outsourcing of Pathological Investigations for Divisional Railway Hospital, Sambalpur.

Item No	Name of the Work
1	Outsourcing of Pathological investigations for Divisional Railway Hospital, Sambalpur

Important Dates:-

- i) EOI publication date on website ---- 06.07.2016 ----- 11.00 hr
- ii) EOI document download Start date -- 06.07.2016 ----- 11.00 hr
- iii) EOI document download End date --- 05.08.2016 ----- 17.00 hr
- iv) EOI Submission start date ----- 06.07.2016 ----- 11.00 hr
- v) EOI Submission End date ----- 05.08.2016 ----- 17.00 hr
- vi) EOI Open date ----- 08.08.2016 ----- 11.00 hr

The Diagnostic Centers/Hospitals fulfilling the minimum eligibility criteria, terms and conditions and intending for empanelment for providing the pathological investigative services like Biochemistry, Hormonal essays, Microbiology, Serology, Clinical pathology, histopathology, cytopathology etc. may submit "Expression of Interest" (EOI) in the sealed envelope along with the prescribed documents to the office of the Chief Medical Superintendent, Divisional Railway Hospital, East Coast Railway, Sambalpur, P.O.-Khetrajpur - 768003 on or before 05.08.2016 up to 17.00 hrs.

For any clarification, please contact the Chief Medical Superintendent, Divisional Railway Hospital, East Coast Railway, Sambalpur, Khetrajpur-768003, Tel. No. 0663-2401246.

The documents & details regarding minimum eligibility criteria, terms & conditions etc. are available on East Coast Railway website; please visit for the same at www.eastcoastrail.indianrailways.gov.in

The applicants are required to observe the web site to find out if any correction slips issued subsequent to uploading of the EOI notice and schedule/document.

Chief Medical Superintendent
East Coast Railway, Sambalpur

Copy to:

- 1) Sr. DFM/SBP for information and to depute one representative at 11.00 hrs on 08.08.2016, date of opening of "EOI" please.
- 2) OS (G) for kind information of DRM/SBP please.
- 3) CMD/BBS for kind information please.

Chief Medical Superintendent
East Coast Railway, Sambalpur

Documents & Details with Terms and Conditions

193

"EXPRESSION OF INTEREST"

For Outsourcing of Pathological Investigations for
Divisional Railway Hospital, SAMBALPUR

Ref No: SBP/Med/Outsourcing/Pathology/2016-17

Date: 21.6.2016

Preamble

Divisional Railway Hospital, East Coast Railway, Sambalpur (SBP) is a 35 bedded hospital offering Medical services to railway employees and beneficiaries in Sambalpur. At present, Divisional Railway Hospital/SBP is catering to the medical needs of around 6500 employees and their family members and around 120 Retired employee and their dependents. Though Divisional Railway Hospital, SBP has a functioning Laboratory, X-Ray, USG unit for routine Pathological & Radiological investigations, the hospital is outsourcing the high end pathological investigations as well as routine investigations during exigencies from tied up referral Diagnostics Centers/Hospitals.

Divisional Railway Hospital, East Coast Railway, Sambalpur (SBP) is planning to empanel Diagnostic Centers/Hospitals in SAMBALPUR for engaging in providing the Pathological investigative services to the Railway beneficiaries catered by it as per Railway Board guidelines on "Standard Operating Procedure in outsourcing work of Clinical investigations including Pathological, Radiological- MRI/CT scan and special investigations vide Rly. Board's L.No.2011/H/6-4/policy, dated: 03.2.2015".

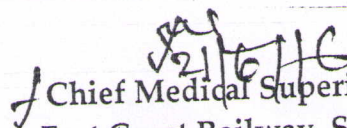
Expression of Interest (EOI) is invited through sealed application from the Diagnostic Centers/Hospitals in SAMBALPUR intending to enter into mutual agreement with Divisional Railway Hospital, Sambalpur for providing the Pathological investigative services.

21/6/16
Chief Medical Superintendent
East Coast Railway, Sambalpur

142

Minimum Eligibility Criteria
for providing Pathological investigative services

1. The Diagnostic Centers/Hospitals must be NABL/NABH/ISO Certified.
2. The Diagnostic Centers/Hospitals must have been registered with State Government.
3. The Diagnostic Centers/Hospitals should have Pathologist/Microbiologist/Biochemist/Histopathologist etc. wherever applicable and qualified and trained technicians as per NABL/NABH/ ISO Certification.
4. The Diagnostic Centers/Hospitals should have fully automated equipments as far as possible.
5. The Diagnostic Centers/Hospitals should have complied with statutory requirements including that of Bio-medical Waste Management & fire safety etc. and should have clearance from Pollution control board.
6. The Diagnostic Centers/Hospitals may collect samples from DRH/SBP for Indoor patients and Outdoor patients. No extra cost needs to be charged for collection of samples.
7. The Diagnostic Centers/Hospitals should be willing to accept emergency cases at any hour from the Railway hospital.
8. The validity period of all the documents/registrations/certificates, wherever applicable, must cover the MOU period.


Chief Medical Superintendent
East Coast Railway, Sambalpur

Terms & Conditions

(146)

for providing Pathological investigative services

1. The rates to be paid by Railway to the diagnostic centers/hospitals shall be as per the CGHS Bhubaneswar rates. In case CGHS Bhubaneswar rate for a particular investigation is not available then CGHS rate of nearest city is applicable. In case CGHS rate for a particular investigation is not available then AIIMS rate or any other government hospital rate shall be applicable, whichever is less. In case no government rate is available then reasonable rate as per mutual agreement between Railway and the centre shall be payable.
2. The Diagnostic Centers/Hospitals should be willing to accept cashless services on bill payment on monthly basis. Bills should be sent monthly in triplicate, and should be accompanied by a copy of each of requisition form. The Diagnostic Centers/Hospitals shall deliver reports in duplicate to the hospital in person.
3. The tenderer or his representative should be available over phone whenever called for.
4. In emergencies, the Diagnostic Centers/Hospitals should be prepared to inform Reports over the telephone/e-mail.
5. The Diagnostic Centers/Hospitals must be standard one and should be equipped with standard equipments, reagents and trained manpower.
6. The team of doctors constituted by CMS/SBP shall visit the Diagnostic Centers/Hospitals at any time either before entering in to a contract, or at any time during the period of contract. The tenderer shall be prepared to explain/demonstrate to the queries of the members.
7. All technical and commercial terms and conditions shall be decided through separate agreements through MOU regarding empanelment.
8. While the EOI responses may contains commercially relevant information, it will not be construed to be a commercial bid. The Diagnostic Centers/Hospitals are advised to carefully review and submit all relevant information along with their EOI bids.
9. Once the EOI bids are received, CMS/SBP and team of doctor's nominated by CMS/SBP as per RB guidelines, will evaluate and finalize the most suitable firms for its empanelment.
10. CMS/SBP reserves the right to reject any or all the Expressions of Interest without assigning any reason thereof.
11. The process of inviting EOI is for ascertaining various options available to CMS/SBP. After evaluation/examination of the offers, CMS/SBP may decide at its sole discretion, the further course of action.
12. CMS/SBP reserves the right to deal with the proposal in any manner without assigning any reasons for the same. The decision of CMS/SBP in this regard shall be final.

140

Application Documents for Empanelment of Diagnostic Centers/Hospitals
for Pathological investigative services

1. Name of the area of the city where Diagnostic Centers/Hospitals is located---
2. Name of the Diagnostic Centers/ Hospitals ---
3. Address of the Diagnostic Centers/ Hospitals ---
4. Telephone No---
5. Fax no (if any)---
6. e-mail address---
7. website address (if any)---
8. Whether NABL/NABH/ISO accredited?
9. Manpower available with Qualifications---
10. Work load per day (number of patients received per day)---
11. Quality Control: Arrangement for Internal and external quality control with any reputed organization---
12. Facilities for Waste Management: Provision for waste management as per the Biomedical waste Act., 1998 ---
13. Whether clearances from pollution control board?
14. Whether already empanelled with CGHS?
15. Details of empanelment with other government and public sector undertakings-

SIGNATURE OF APPLICANT
OR
AUTHORIZED AGENT WITH DATE & SEAL


Chief Medical Superintendent
East Coast Railway, Sambalpur


Copies of the following documents are to be submitted along
with Application for Pathological investigative services

139

1. Copy of legal status, place of registration and principal place of business of the Diagnostic Centers/Hospitals.
2. A copy of partnership deed/memorandum and articles of association, if any-
3. Copy of NABL/NABH/ISO accreditation in case of Accredited Diagnostic Centers/Hospitals.
4. List of pathological investigation facilities available with the Diagnostic Centers/Hospitals are to be attached.
5. Copy of Compliance with statutory requirements including that of Bio-Medical Waste Management and pollution clearance certificate from pollution control board.
6. Copy of the additional documents full filling necessary statutory requirements.

The validity period of all the documents/registrations/certificates, wherever applicable, must cover the MOU period.

SIGNATURE OF APPLICANT
OR
AUTHORIZED AGENT WITH DATE & SEAL


Chief Medical Superintendent
East Coast Railway, Sambalpur

(144)
(138)

CERTIFICATE OF UNDERTAKING
for providing Pathological investigative services

It is certified:-


1. That the particulars given above are correct and minimum eligibility criteria are satisfied.
2. That the Diagnostic Centers/Hospitals shall not charge Railway beneficiaries higher than the CGHS notified rates or the rates charged from other patients who are not CGHS beneficiaries.
3. That the rates have been provided against a facility/procedure/investigation actually available at the Organization.
4. That if any information is found to be untrue, Diagnostic Centers/Hospitals would be liable for de-recognition by Railway. The Organization will be liable to pay compensation for any financial loss caused to Railway or physical and or mental injuries caused to its beneficiaries.
5. That the Diagnostic Centers/Hospitals have the capability to submit bills and medical records both in soft and hard format.
6. That the Diagnostic Centers/Hospitals will be liable to pay damage to the beneficiaries if any injury, deterioration of health or death occurs due to gross negligence or due to faulty medical reports.
7. That the Diagnostic Centers/Hospitals have not been derecognized by CGHS or any State Government or any other Organizations.
8. That no investigation by Central Government/State Government or any statutory Investigating agency is pending or contemplated against the Diagnostic Centers/Hospitals.
9. That I/we, the tenderer, fulfilling the minimum eligibility criteria and agree for the terms and conditions prescribed in the application document.

SIGNATURE OF APPLICANT

OR

AUTHORIZED AGENT WITH DATE & SEAL

East Coast Railway, Sambalpur


Chief Medical Superintendent
East Coast Railway, Sambalpur