

FAQs FRIEGHT SERVICE

1. Where can I book the commodities within the ECoR jurisdiction?

You can book your commodities at any station (Goods Shed) and sidings opened for goods transactions over E.Co. Rly.

2. How can I book a Wagon ?

You can book wagon(s) by placing indent at the Station Manager's /Goods Supervisor's office where the commodities are to be loaded by depositing refundable wagon registration fee @ Rs.500/- per wagon subject to a maximum of Rs.15,000/- per rake. The Wagon Registration Fee will be forfeited if the indent is cancelled within 10 days from the date of registration.

Based on requisitioned demand the wagons are made available at specified stations as per availability. After the wagons are supplied, certain amount of time called **free time** is allowed to complete the loading of the wagons.

Once the wagons are loaded, the railways will issue a **Railway Receipt** to the customer on payment of the **requisite freight charges** as per the prevailing tariff. If the loading is not completed within free time, demurrage charges are levied and collected.

3. How are the goods delivered?

On submission of the **Railway Receipt (RR)** at the destination station, originally issued at the originating station, the customer will be permitted to unload the wagons within the **free time**. If the unloading is not completed within free time, demurrage charges are levied and collected.

4. What are the various free times available for loading and unloading of wagons at goods sheds and sidings?

FREE TIME FOR LOADING/UNLOADING OF WAGONS AT GOODS SHEDS AND SIDINGS

Type of Wagons	Permissible Free Time (in hours & minutes)				
	Loading	MECHANIZED		MANUAL	
		Unloading	Loading	Unloading	
OPEN Wagons like BOXN, BOX, BOY, BOI, BOST, BOXNHA, BOXNHS, NBOY etc.	5:00	7:00	9:00	9:00	
HOPPER Wagons like BOBS, NBOBS, BOBR, NBOBR, BOBY, NBOBY etc.	5:00	2:30	N.A	N.A.	
FLAT wagons like BRF,	6:00	N.A.	8:00	8:00	

BRH, BRN, BFK, BFKI, BFNS, CONCORD rakes etc.				
COVERED wagons like BCN, BCNA, BCNHS, BCNAHS, BCX, BCXN etc.	N.A.	N.A.	5:00 (1 to 15 wagons) 7:00 (16 to 25 wagons) 9:00 (26 wagons & above)	5:00 (1 to 15 wagons) 7:00 (16 to 25 wagons) 9:00 (26 wagons & above)
TANK wagons (while oil)	6:00	6:00 (upto 29 wagons) 8:00 (30 wagons & above)		
TANK wagons (black oil)	7:00	7:00 (upto 29 wagons) 9:00 (30 wagons & above)	N.A.	N.A.
Military wagons-KM	N.A.	N.A.	4:00	4:00
Military wagons other than KM wagons like DBKM etc.	N.A.	N.A.	5:00 (upto 20 wagons)	5:00 (upto 20 wagons)
Type of Commodity				
Container #	3:00	3:00	N.A.	N.A.
Consignments handled by Crane	7:00	8:00	N.A.	N.A.
Livestock	N.A.	N.A.	4:00	4:00

Note : Loading by pay loaders is a type of mechanized loading.

N.A. Stands for 'not applicable'.

Permissible free time in case of double operation of container traffic i.e. unloading followed by loading in the same wagons, shall be 5 hours. However, in the case of container commodity handled by sling cranes, the free time loading/unloading will be 8 hours for double operation.

5. How are the commodities charged?

For determination of tariff, 17(Seventeen) Base Class rates for freight charges for various commodities have been assigned.

Low Rated Tariff lines		General Tariff lines		
LR4	100	140	180	220
LR3	110	150	190	
LR2	120	160	200	
LR1	130	170	210	

Actual freight will be charged by granting discounts or levying surcharge on the base Class Rate in accordance with the Rate Circulars for Dynamic Pricing issued by the Railway Board from time to time. It may be noted that these are train load base classes, which are less than wagon load base classes.

Only Base Classes for train load transport of commodities have been indicated in the Goods Tariff. The corresponding classification for wagonload movement will be as shown in the table below:

Trainload Base Class	Wagonload Base Class
Class – 140 or below	Class-150
Class – 150 – 210	One class higher than Train load class
Class – 220	Class – 220

6. What are Train Load Classes and Wagon Load Classes?

Indent and loading in a minimum number of wagons as per the standard rake size provides for Train Load Rate tariff; less than that is charged at Wagon Load Rate tariff. Present notification regarding the minimum no. of wagons to be indented and loaded for train load benefit may be seen as below:

Annexure-I

Composition of Block Rakes

Sl. No.	Type of wagon	Standard rake size	Minimum number of wagons to be loaded
OPEN WAGONS			
1.	BOXN/BOXNHS, BOXNHA ETC.	58	56*
2.	BOX	35	30
3.	BOST	42	40
4.	BKCX	32	30
5.	BOY/BOYN	52	50
HOPPER WAGONS			
6.	BOBR	52	50
7.	BOBRN	58	56
8.	BOB, BOBC, BOBX, BOXK, BOBS	40	40
9.	BOBSN,BOBY/BOBYN	52	48**
FLAT WAGONS			
10.	BRN/BRNA/BFNS	40	35
11.	BRH/BRS.	35	30
12.	BFR/BFK/BFKI	35	30
COVERED WAGONS			
13.	BCN/BCNA/BCNAHS/BCXN	40	38
14.	BCX	40	35
15.	BCCN	30	29
16.	NMG	25	24

TANK WAGONS			
17.	BTPN	48	46
18.	BCCW (Bulk Cement)	40	38
19.	BTPGLN	32	30
20.	Tank Wagon (4 wheeler)	72	68
21.	Tank Wagon – TG type (4 wheeler)	64	62
22.	Mixed Rates (BG):		
	BOXN & BOYN	55	55 (minimum 15 of each type)
	BOX & BFR/BRH ***	35	30 (minimum 10 of each type)
	BOX & BRN, BOST & BRN	35	35 (minimum 10 of each type)
23.	Meter Gauge Wagons		
	(i) MG to MG		34 (in terms of 4 wheelers)
	(ii) MG to BG		90 (in terms of 4 wheelers)

* BOXN in Kulem-Castle Rock section 54 wagons permitted for trainload class rate

** The minimum number of wagons for Dallirajhara – Bhilai section will be 45 wagons.

*** BFR and BRH wagons may be treated as one type and BOX as another type for reckoning the minimum 10 number of each type.

7. What are the Wagons available for transportation of Goods?

There are different types of wagons, which are offered for transportation of goods; these can be broadly categorized into the following:

Category of Wagons	Types of wagons
OPEN	BOXN, BOX, BOST, BOBR
COVERED	BCN, BCX
TANK	OT, BTPN
FLAT	BRN, BRH, BRS

8. What all commodities can be booked in Railways?

All commodities like food-grains, fertilizers, Cement, Salt, Run-of-Mines, Ores, Petrochemicals, Iron & Steel etc. **except over-dimensional commodities beyond specified limits and commodities otherwise prohibited for transportation by Central/State Govt.** can be booked in Railways.

9. What is the permissible limit of loading in wagon?

The permissible limit of loading in wagon is dependent on type of wagons & commodities loaded on them. The details are furnished here under.

Sl.No.	Type of wagon	Commodity	Permissible Carrying Capacity (in tonnes)			Tolerance beyond CC for which normal freight is charged
			Normal route on enhanced CC	Route notified for CC + 8	Route notified for CC + 6	

01.	BCN	Ores, gypsum, limestone & gypsum, Stone, Clinker, E,F, inferior grade coal, washery middling and all types of washed coal	60	60	60	Upto 2 tonnes
		Cement, Sugar and Rice	60	61	61	Upto 1 tonne
02.	BCNA/ BCNAHS	Ores, gypsum, limestone & gypsum, Stone, Clinker, E,F, inferior grade coal, washery middlings and all types of washed coal	60.8	63	63	Upto 2 tonnes
		Cement, Sugar and Rice	60.8	64	64	Upto 1 tonne
03.	BOXNHA		62.1	-	-	Upto 1 tonne
04.	BOXN/ BOXNHS	Ores, gypsum, limestone & gypsum, Stone, Clinker E, F, inferior grade coal, washery middlings and all types of washed coal	CC+4	67	65	Upto 1 tonne
			CC+4	65	65	Upto 1 tonne
05.	BOI		CC+4	-	-	Upto 1 tonne
06.	BRS		CC+4	-	-	Upto 1 tonne
07.	BRH		CC+4	-	-	Upto 1 tonne
08.	BRN		CC+4	-	-	Upto 1 tonne
09.	BOBSN		CC+4	-	-	Upto 1 tonne
10.	BOBX		CC+4	-	-	Upto 1 tonne
11.	BOBY		CC+4	-	-	Upto 1 tonne
12.	BOBYN		CC+4	-	-	Upto 1 tonne
13.	BOBS		CC+2	-	-	Upto 1 tonne
14.	BOX		CC+5	-	-	Upto 1 tonne
15.	BOY		-	-	-	Upto 1 tonne
16.	BOST	Ores, gypsum, limestone & gypsum, Stone, Clinker, E,F, inferior grade coal, washery middlings and all types of washed coal	CC+5	62	62	Upto 1 tonne
17.	BOBR		CC+5	61	61	Upto 1 tonne
18.	BOBRN		CC+5	62	62	Upto 1 tonne
19.	BCX, BCXC,		57.5	-	-	Upto 2 tonnes

BCXR,
BCXT,
BCXN

- N.B:** 1) When over loading exceeds the tolerance shown above, punitive charge @ 2 times the freight rates applicable to that commodity if the aggregate payload in a rake does not exceed the combined permissible CC of the rake and @3 times the freight rates applicable to the highest class if the aggregate payload in a rake exceeds the combined permissible CC of the rake is leviable for entire overweight beyond permissible CC.
- 2) For bagged consignment :- Upto 1 ton tolerance permitted beyond the permissible CC and punitive charges are leviable at the rates mentioned above in para 1 of N.B.

10. How can I get more information regarding any goods transportation?

The persons to be contacted to get more information on goods information are :

- 0) Station Manager/Goods Supervisor of station.
- i) Sr.Divisional Commercial Manager/Sr.Divisional Operations Manager of Division concerned.
- ii) Chief Commercial Manager/ Chief Operations Manager at Head Quarters/ Bhubaneswar.